

TouchCopy User Guide
By Wide Angle Software Ltd.

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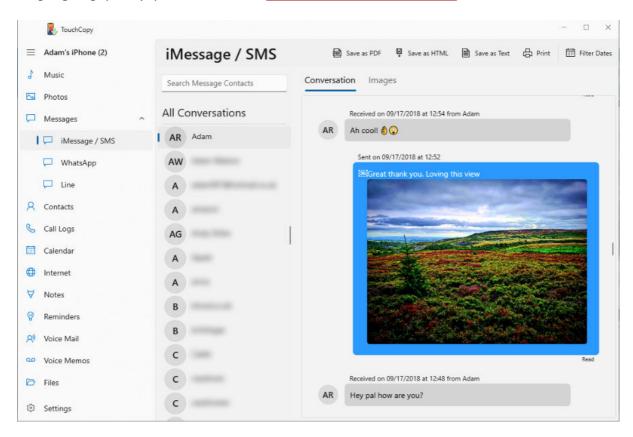
Introduction

Welcome to the TouchCopy User Guide. These pages will guide you on how to use any feature in Wide Angle Software's **TouchCopy** program.

TouchCopy is designed to help you get the most out of your iPhone, iPad or iPod.

With TouchCopy, you can access all your iPhone, iPad and iPod content directly on your PC or Mac! You can then <u>save and print Messages</u>, copy <u>iPod and iPhone Music to your computer</u>, <u>back up Contacts</u> and so much more!

To get going quickly, please check our **TouchCopy Quick Start Guide**.



What can I access and copy with TouchCopy?	
Audio Media	Music, Playlists, Podcasts, Ringtones, Voice Memos, Voice Mails
Visual Media	Photos (Camera Photos, Selfies, Portraits, Panoramic, Screenshots, Recently Deleted, images received in messages), Videos, Books
Other Content	Messages (SMS, MMS, iMessage, WhatsApp, LINE), Contacts, Call Logs, Notes, Calendars, Safari/Chrome Bookmarks, Safari History, Files

To find out more about any of these features, use the menu at the top of your screen on mobile, or the menu to the left on your computer.

Free Download Limitations

System: With TouchCopy, you can access all your iPhone, iPad and iPod content on your computer.

You can use TouchCopy on a Windows or Mac computer. Check out our full <u>tech spec</u> to check if TouchCopy is compatible with your system.

Download: You can even copy a limited amount of content under the free demo! <u>Download</u> TouchCopy here.

Check out our <u>full list of demo limitations</u> to see what you can do with the trial.

Purchase: All demo limitations are removed in the <u>full version of TouchCopy</u> which is activated with a purchased licence for the software. We have different types of licences available for your requirements.

See the <u>TouchCopy Terms and Conditions</u> for more information.

Quick Start Guide

Getting started with TouchCopy on your PC or Mac

With TouchCopy it's easy to connect your iPhone, iPad or iPod with your computer, access all its content, and save what you need straight to your PC or Mac. Let's see how to get started...

- 1. Get TouchCopy on your computer
- 2. Connect your device
- 3. Explore your device content
- 4. Copy content from your device to your computer

1. Get TouchCopy on your computer

The first step is to download and install TouchCopy on your computer.

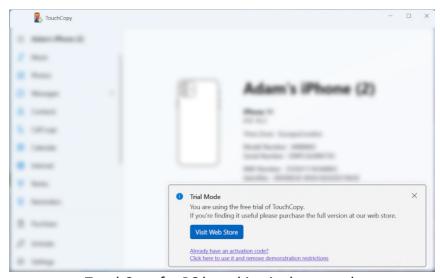
Download TouchCopy for PC

Download TouchCopy for Mac

The download page will guide you through how to install your downloaded version of TouchCopy on your computer.

Note that you do not need to download or install anything on your iPhone, iPad or iPod to use TouchCopy.

When you launch TouchCopy on your computer for the first time, it will start in demo mode. Demo mode offers <u>limited functionality</u> and is available to anyone who wants to try TouchCopy for free.



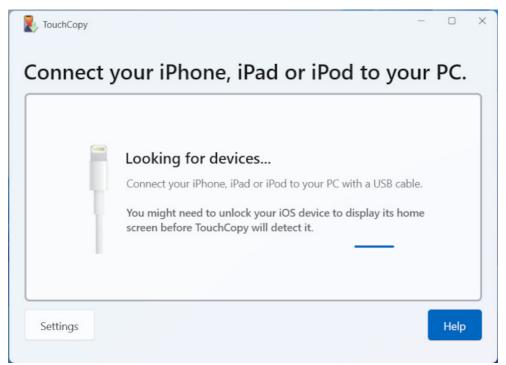
TouchCopy for PC launching in demo mode

If you've already purchased a licence, you can <u>activate TouchCopy</u> using your activation code. Once activated, any demo limitations will be removed, and you'll be running the full version!

2. Connect your device

Next, grab your iPhone, iPad or iPod and connect it to your computer using your USB cable.

During this connection, your device may ask if you want to trust this computer. Tap Trust and/or enter your device's passcode when prompted.



Connecting an iOS device with TouchCopy

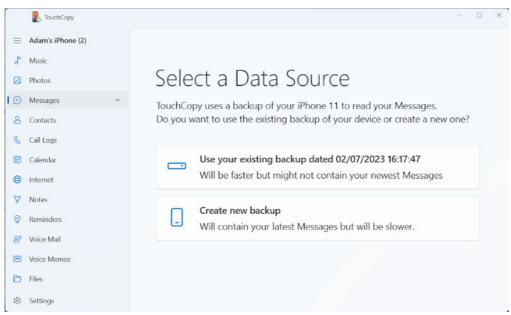
TouchCopy will automatically detect your device and connect to it. Once connected, you can explore all the connected device's content from within TouchCopy!

3. Explore your device content

Select any section in TouchCopy to view the corresponding content. For example, clicking Music will display all your iPhone's music. You can then play tracks or copy your music to your computer.

- Music, Photos and Files can be accessed directly from the connected device.
- For other sections like Messages, Call Logs and Contacts, TouchCopy will need to read that content from a backup.
 If you already have a backup of the device, you can choose to read from that: or

If you already have a backup of the device, you can choose to read from that; or have TouchCopy create a new backup so that you have all your most recent content at your fingertips.



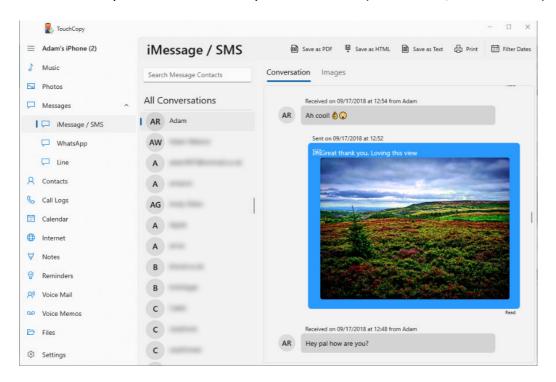
Selecting a data source to read from in TouchCopy

4. Copy content from your device to your computer

Now that you have access to your iPhone, iPad or iPod content, you can select the content you wish to save to your computer, and copy it!

This process is really easy, but varies slightly from section to section.

A great example is how to copy a message conversation from iPhone to computer. Click the Messages section in TouchCopy, then select the conversation you wish to view by clicking the corresponding contact's name - your conversation will appear in the preview. Next, choose one of the export formats at the top of the window (Save as PDF, HTML or Text).



All that's left to do is to tell TouchCopy where you wish to save this file to on your computer by selecting a location - then complete the save!

Shutting Down TouchCopy

When you have finished using TouchCopy, close the TouchCopy window. If iTunes is open, TouchCopy will close iTunes. TouchCopy should then eject your device from your computer unless disk mode was enabled before running it with TouchCopy. In this case you will have to use the normal method of ejecting mounted disk drives from your operating system.

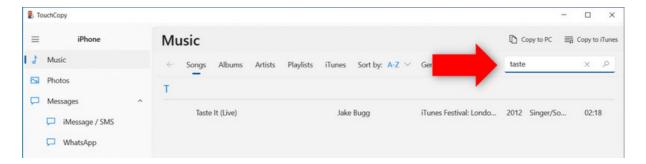
Browse your iPod, iPhone or iPad Music on your Computer

View your device's music on your computer

<u>TouchCopy</u> allows you to browse the contents of your iPod, iPhone or iPad from your PC or Mac computer.

You can easily navigate around your connected device's music library. By default, you'll see a complete list of songs in alphabetical order - however you can instead view your music by Album, Artist, Genre or Playlist by clicking the relevant headers in the TouchCopy Music section. You can also change the order of the music list you see by using the "Sort By" option (PC version only).

Once you have the selection of items you need in the song list you can <u>play</u>, <u>copy to computer</u> or <u>transfer to iTunes/Music</u>.



Searching for Music

Click the search bar near the top-right of the TouchCopy window. Type in your search string to start your search.

TouchCopy looks for matches in the Song, Album and Artist names.

By default, TouchCopy searches in the playlist or source you have selected. So, if you want to find a particular song in a playlist, make sure you select that playlist before you search.

Comparing device content with your computer's music library

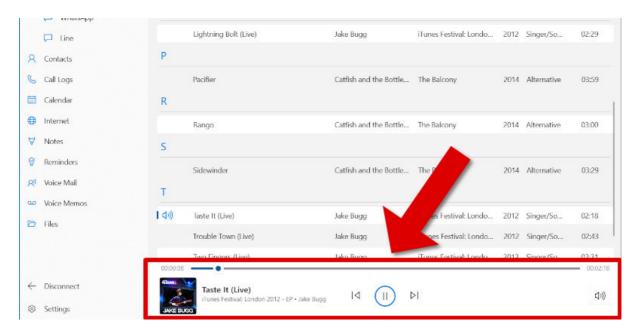
TouchCopy performs real-time comparisons between your device and iTunes/Music app contents. Click the iTunes header (PC) or the "Not in Music App" report in the TouchCopy Music section to view a list of any music on your iPhone, iPad or iPod which is not currently part of your iTunes library (or Music app on Mac). You can copy the music from this list into your iTunes/Music library if you want a complete library of all your music!

Playing iPhone, iPad and iPod Music through your computer

How to play music using TouchCopy

Quick Guide:

- Step 1: <u>Download and install TouchCopy</u>.
- Step 2: Run TouchCopy and connect your iPhone, iPod, or iPad.
- Step 3: Select some music.
- Step 4: Press the "Play" button in TouchCopy to play your selected music in order.
- Step 5: Click "Pause" to stop the playback, or "Next"/"Previous" icons to skip between tracks in your list.



Note that this feature is available without <u>restriction in the TouchCopy free trial</u> as well as the full software version. Detailed info on this feature can be found below.

Playing your iPod or iOS device music while using other TouchCopy features

TouchCopy can play your music directly from your iPod, iPhone or iPad through your computer.

Once you have made your song selections, pressing the play button will play all of your selected songs in order. Alternatively, double-clicking a song in the song list will play that song and any subsequent songs in the list.

You may continue to <u>browse your music library</u> and perform other operations (i.e. copy / transfer, search) while your music is playing. You can even use other sections to <u>copy photos</u>, <u>export messages</u> and more while your favourite tracks are still playing!

Pause your playback by hitting the Pause button, and resume play by hitting the play button again. You may skip to the next track in your selection by hitting the Next button, or listen to the previous track by clicking the Previous button.

Setting the volume of music playback: On Windows, you can set the playback volume using the speaker button in the bottom-right corner of the TouchCopy window. On a Mac, the volume will match your system default volume for your Mac.

Music Failing To Play

Occasionally, a music file on your iPod or iOS device may not play. Your device will skip over such a track until it finds one in the play sequence that it can play. Also, occasionally you may find that none of your DRM-protected music will play from your iPod - your device will also skip those tracks.

To ensure that correct permissions are set, make sure that your computer is <u>authorised to play your purchased iTunes music</u>. If your iPod is skipping all your DRM-protected music you will need to re-sync your iPod to iTunes once your iTunes has been authorized with your iTunes music store account.

Tracks marked with a cloud icon in TouchCopy will also be unable to be played. This is because such tracks are not downloaded directly to the connected device - they are instead stored in iCloud.

Copy iPod and iPhone Music to your PC or Mac

This article guides you on how to transfer music, playlists, podcasts and ringtones from your iPod, iPhone or iPad to your PC or Mac hard drive.

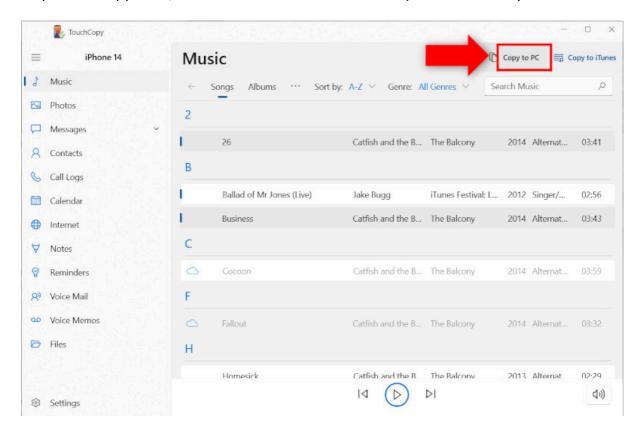
Quick jump to:

- Copying Music from iPod or iPhone to computer
- How to export Playlists to PC or Mac
- <u>Transfer iPhone Ringtones to PC</u>
- Save Podcasts from iPod and iPhone to PC

How to copy music to computer from your iPhone, iPod or iPad

Quick Guide:

- Step 1: Download and install TouchCopy.
- Step 2: Run TouchCopy and connect your iPhone, iPod, or iPad via USB cable.
- Step 3: Click on Music in TouchCopy and select the songs you wish to copy.
- Step 4: Hit "Copy to PC/Mac" and choose the folder where you wish to save your music.



For more information and detailed steps, please see below.

Selecting and copying your music

<u>TouchCopy</u> can copy all your iPod, iPad and iPhone songs stored in your device's Music library. All music formats that your device is capable of playing, including MP3, AAC, WAV, WMV and MP4 are supported. TouchCopy does not perform any file conversion on your tracks.

Note that TouchCopy will copy songs that are stored locally on your device. If your music is stored in iCloud, you'll first need to download it to your device before you can copy it with TouchCopy.

TouchCopy also copies any attached metadata like Play Counts, Comments and Ratings. Please see our article for a <u>full list of the track information TouchCopy can copy</u>.

- **Copy all tracks**: To quickly copy all your songs on your device, click the Copy to PC or Copy to Mac button in TouchCopy without selecting any music.
- Copy selected tracks: You can also copy selections of music. Select the audio you
 wish to copy by Shift-clicking multiple items; or use ctrl+click (PC) or cmd+click (Mac)
 to select multiple items; or browse and search your iPod or iOS device content using
 TouchCopy.

Once you have selected the items you wish to copy, press the "Copy to PC" or "Copy to Mac" button in the TouchCopy Control Bar to copy music from your device to your computer.

You can then select where on your computer you would like to copy your selected content. You can even copy your music to an external hard drive to save space on your computer!

By default, TouchCopy will save your music in artist / album subfolders and name the music files as:

<track number> - <track title>.

You can change the default save location, directory structure and file name format using TouchCopy <u>settings</u>.

Copy Status

As each track is copied onto your hard drive an icon next to that track indicates whether the copy was successful or not. The icons used are of for success and for failure.

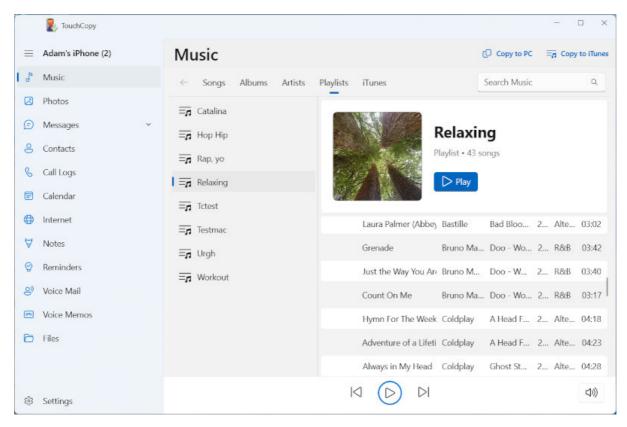
As a track is successfully copied, TouchCopy will mark the track on your device as copied. Whenever you connect your device to TouchCopy - TouchCopy will detect the music you have previously successfully copied. See "Copy History" for more information.

Copying Playlists to your computer hard drive

To copy a playlist to your computer hard drive, select a playlist and click on "Copy to PC" or the "Copy to Mac" button.

Music in the playlists will be saved to your computer in the folders and file name format you have specified in Settings/Preferences.

For Playlists, TouchCopy also produces an XML file named after the Playlist you are copying. This XML file contains information about the tracks and track order of the Playlist. The XML file can be used to import the playlist into iTunes or the Music app.



Adding copied Music or Playlists into iTunes or Music app

You can add the music you just copied into your music library. In iTunes (or the Music app on macOS Catalina or higher), select File->Add folder To Library... from the menu. Select the folder you just saved your music to and click OK.

In a similar way, you can add playlists to your music library too. In iTunes/Music, select File - > Library->Import Playlist... Select the XML file saved by TouchCopy with the same name as the playlist you require and click Open.

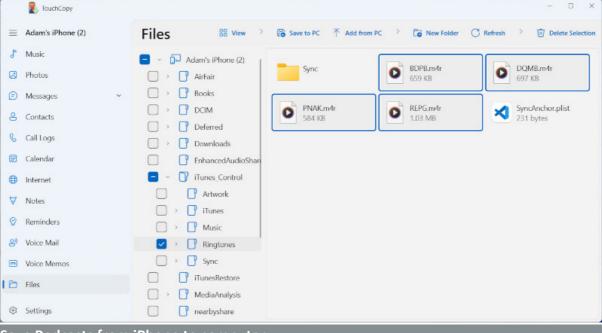
Note that you can also transfer music and playlists directly into your music library. See how to copy iPod and iPhone Music directly into iTunes/Music.

Transfer iPhone Ringtones to computer

You can access your iPhone's ringtones in the Files section of TouchCopy. To do this, go to Files, then open the "iTunes_Control" > "Ringtones" folders. Here you'll find a list of ringtones on your connected device.

To copy the ringtones to your computer, simply select the ringtones you wish to transfer, and hit "Save to PC" / "Copy to Mac".

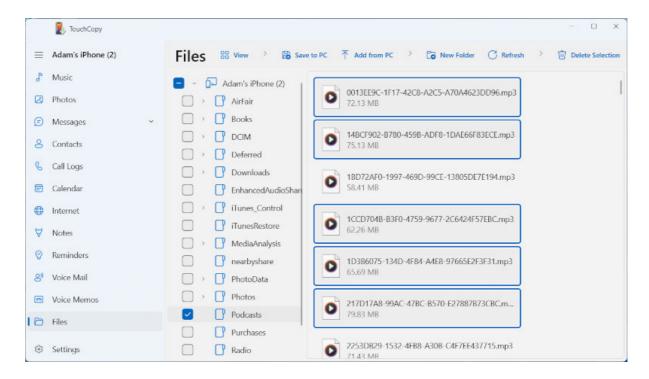
Check out our <u>complete guide to iPhone ringtones</u> for more information about how to create new ringtones, and how to transfer ringtones between devices.



Save Podcasts from iPhone to computer

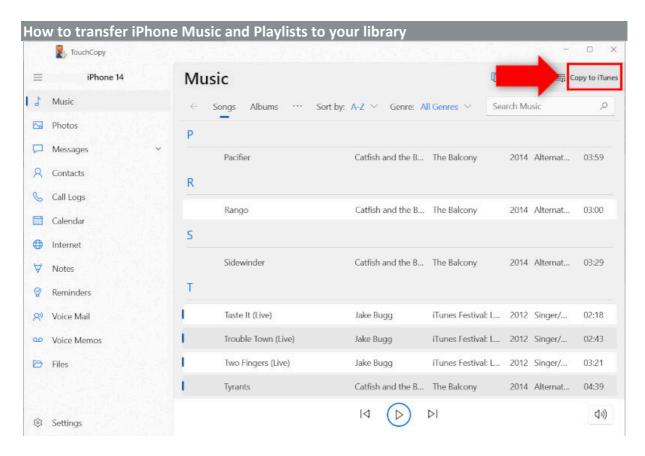
As the Podcast format continues to grow in popularity, you may find yourself with many shows and episodes saved on your iPhone. To access these shows, open the Files section in TouchCopy and open the Podcasts folder.

Select the Podcast episodes you wish to copy to your computer, then click "Save to PC" / "Copy to Mac".



Since Podcast episodes can be large files, once stored safely on your computer, you may want to consider deleting the podcast episodes from your iPhone to create more space!

How to Transfer Music from iPhone to iTunes/Music app



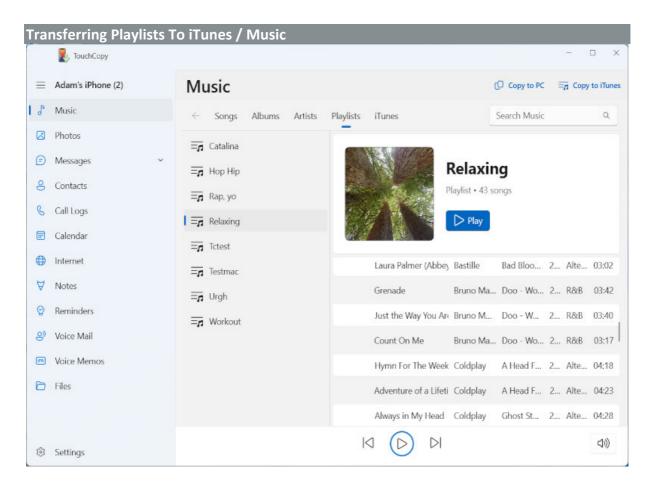
<u>TouchCopy</u> can copy iPod, iPhone and iPad songs in any format that your device is capable of playing, including MP3, AAC, WAV, WMV, MP4 etc. TouchCopy does not perform any file conversion on your tracks.

How to Transfer Music from iPhone to iTunes/Music app -

- Step 1: <u>Download and install TouchCopy</u>.
- Step 2: Launch TouchCopy and connect your iPhone, iPod, or iPad with a USB cable.
- Step 3: Click on Music in TouchCopy and select the songs you wish to copy.
- Step 4: Hit "Copy to iTunes" (PC) or "Copy to Music" (Mac).

<u>TouchCopy will not duplicate any tracks</u> which are already present in your iTunes/Music library.

TouchCopy can perform a comparison between the content on your iPod or iOS device and the content in your iTunes/Music library. To access this, click the "iTunes" header (PC), or the "Not in Music App" report (Mac) in the Music section of TouchCopy, and see a <u>list of tracks that have not yet been copied to your library</u>. When viewing this list, simply hit the copy button to copy all tracks in the list to your iTunes/Music library on your computer. This is a great way to combine all your music across your devices into a single library.



To transfer your playlists from your iPod or iOS device into your music library select the Playlists you want from the source list in TouchCopy. You can select multiple playlists by CTRL-Clicking(PC) or cmd-Clicking(Mac) items in this list. Once you have selected your Playlists - click the "Copy to iTunes" or "Copy to Music" button in TouchCopy. A new playlist will be created in your iTunes/Music library to match the playlist copied from your device.

If a track is already in your computer's music library, TouchCopy will not create a duplicate of that track. Instead, it will add the track in your library to the Playlist.

TouchCopy can copy Smart playlists too. Find out more about <u>copying smart and genius</u> playlists to your computer with TouchCopy.

Transfer Status

As each track is transferred into iTunes an icon next to that track indicates whether the transfer was successful or not. Here are the icons used:

✓ Track was successfully copied including all the metadata.

Track could not be copied.

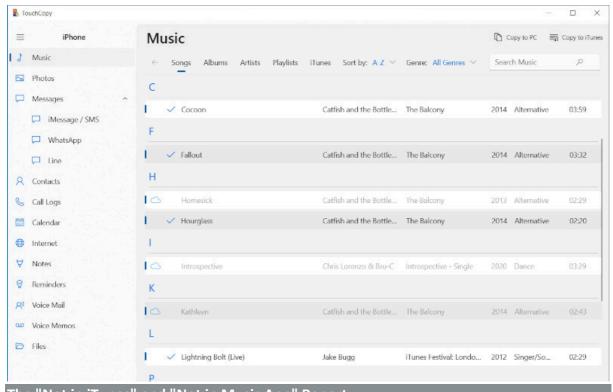
Understanding TouchCopy's Music Copy History & Reports

How to use TouchCopy's Copy History

As a track is successfully copied, TouchCopy will mark the track as copied with a tick icon next to the selected track. This allows you to know which tracks have been copied and which have not.

- On Windows, TouchCopy will mark tracks it has copied successfully with a blue tick
- On a Mac, a red tick under "iTunes/In Music" indicates that the track has been copied to your iTunes/Music app library; and a black tick next to a track indicates that you have copied the track to your computer hard drive, rather than directly to your library.

Tracks marked with a icon are songs which are stored in an iCloud library rather than locally downloaded to your connected device itself. In order to copy such tracks, you'll need to download them from iCloud to your device first - then TouchCopy can access and copy them from device to computer for you.



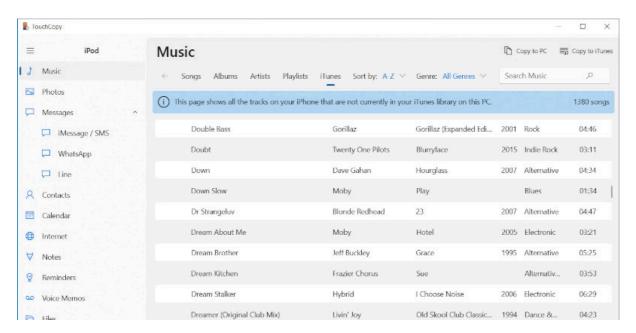
The "Not in iTunes" and "Not in Music App" Report

If you use iTunes or the Mac Music app to manage your music library on your computer, this feature could be just what you need.

• On PC, click the "iTunes" header in the Music section of TouchCopy.

 On Mac, click the "Not in Music App" header under "Reports" in TouchCopy's Music section.

Here you'll see a full list of music which is stored on your connected device (iPhone, iPod or iPad), but which is not yet part of your iTunes/Music library on your computer.



So, if you want to ensure that your music library on your computer contains all your music from all your devices, copy all the music from this report to iTunes/Music!

Once the tracks have been copied to your library, they will disappear from this report.

Copy and Replace

If you would like to overwrite a file of the same name, you can do this by checking "Copy and Replace existing files of the same name".

You can change this setting at any time using TouchCopy Settings/Preferences.

Transfer Photos & Video from iPod, iPhone and iPad to PC or Mac

This article provides information on how to easily transfer all images and videos on your iPhone: from your camera roll photos, photos synced to your device in iTunes, to photos in your messages, easily and quickly using TouchCopy.

What TouchCopy can do with your Photos & Videos...

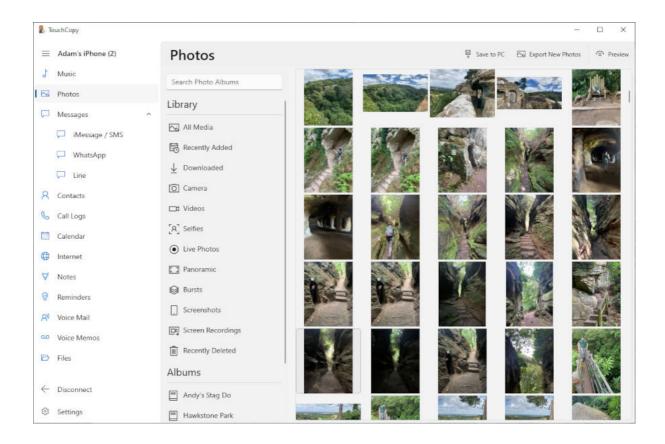
- Copy Photos and Videos to computer
- <u>Preview full-size photos</u>
- Export New iPhone Photos to PC
- Copy photos stored in iCloud
- Save Images and Videos from your Messages

How to copy photos and videos on your iPhone, iPod, or iPad

Backing up your iPod and iOS device photos and videos to your computer can be done simply by following the steps below.

- Step 1: <u>Download and install TouchCopy</u>.
- Step 2: Run TouchCopy and connect your iOS device using your USB cable.
- Step 3: On the "**Photos**" tab, select the photos and videos you'd like to save. If you wish to copy all your photos, choose your copy option without any photos selected, or select all photos by using Ctrl+A or Cmd+A keyboard shortcut.
- Step 4: Press "Save to PC" or "Copy to Mac", and select a location on your PC or Mac for your media to be stored in.

By default, the photos will be transferred into a sub-folder named after the Album you're copying, for example "Camera Roll", "WhatsApp" or "Summer Holiday". If you don't wish TouchCopy to create a folder for each album, you can change your preferences in TouchCopy's Settings.



If you wish to copy your iPhone pictures directly into the **Photos app on your Mac**, select an Album, Event or selection of photos and click "**Copy to Photos**" button in the TouchCopy photos toolbar. If you leave the selection blank, all of the pictures will be copied into the Photos app.

TouchCopy will copy your photos in the same quality as they are stored on your device. The software will back up all image formats, from **JPEG**, **.HEIC**, animated **GIFs** and even Apple **ProRaw** photos! TouchCopy will copy RAW photos in a .DNG format, without modifying or converting the file.

Please see our TouchCopy support article for information on <u>How to view HEIC formatted</u> <u>photos on your computer</u>.

View full-size photos in TouchCopy

If you're not sure which photos to copy from the thumbnails in TouchCopy, you can view the full-size photos in the software. To view the photos on your iPod or iOS device click the "Photos" button in the category list.

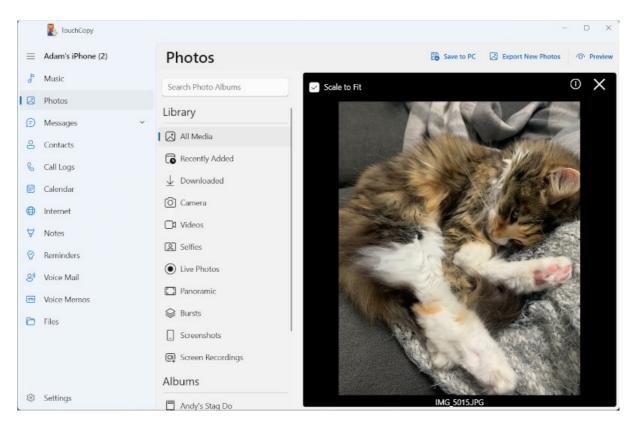
TouchCopy lists all your photo Albums (folders) and Events on a list on the left. Clicking on one of these items will display all the items contained within that group.

To view a large version of any image...

Double-click the photo entry in the photo list.

Select a photo and click the "Preview" button on the Photo toolbar.

To return to the thumbnail views, click the "X" button on PC or the "Close" button on Mac.



You can also set your iOS device pictures as your Desktop Wallpaper. Simply, select one photo to copy to your Desktop on your Mac - click the "Set Desktop Image" button on the Photo toolbar. TouchCopy will ask you how you would like to size the picture to your desktop. Make a selection and then click "OK".

How to Save New Photos from iPhone to PC (Windows only)

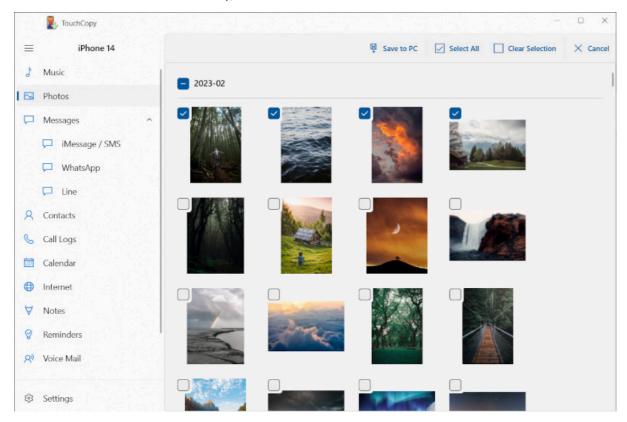
The "Export New Photos" feature in TouchCopy is awesome, and it is recommended for anyone who wishes to make regular backups of newly taken photos to their computer. Note that this feature is only available on TouchCopy for PC.

Using "Export New Photos", you'll designate a folder on your computer to be your photos backup folder. Then, TouchCopy intelligently lets you know which photos you need to back up (photos on your iPhone which you've not yet copied to your folder).

This is great because you will not end up with duplicate photos that you've backed up before. Let's see how to do it...

- 1. Launch TouchCopy and connect your iPhone, iPad or iPod.
- 2. In the photos section, click "Export New Photos".
- 3. Click Browse, then select or create a folder where you want to store your device photos.

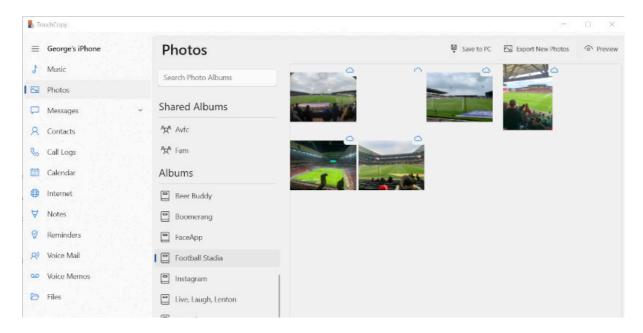
4. Select the photos you wish to export (using the checkboxes on each photo or date, or the "Select All" button), then hit "Save to PC".



Now, whenever you connect your iPhone to TouchCopy and access Photos, TouchCopy will detect any new photos you have on your iPhone and ask if you'd like to back them up to your designated folder!

iCloud Photos

TouchCopy will display photos stored in iCloud with a cloud icon. You can filter out these photos, so they are not displayed in TouchCopy, by viewing the "Downloaded" report in TouchCopy Photos.



As iCloud photos are not stored locally on your device, TouchCopy is unable to copy them to your computer unless you download them to your device first. You can quickly download an individual iCloud photo to your iPhone by viewing it at full resolution on the device.

To download all iCloud photos to your iPhone, follow these steps:

- 1. Open the 'Settings' app on your iPhone.
- 2. Tap your account that is displayed at the top of the settings list.
- 3. Tap 'iCloud' and then 'Photos'.
- 4. Select Download and Keep Originals.

You will need sufficient space on your iPhone to save all your iCloud photos. Once all your photos have been downloaded to your device, copy them to your computer using TouchCopy.

How to Backup iPhone, iPod and iPad Contacts

Transfer iPhone Contacts to Computer

If you're getting a new iPhone, and wish to transfer your contacts to it, or if you simply wish to back up your contacts to your computer, TouchCopy can help. If you have lots of contacts to manage, you may even want to export your iPhone contacts as export your iPhone contacts as export you can import contacts in batch to contact management programs like Microsoft Outlook with such a CSV!

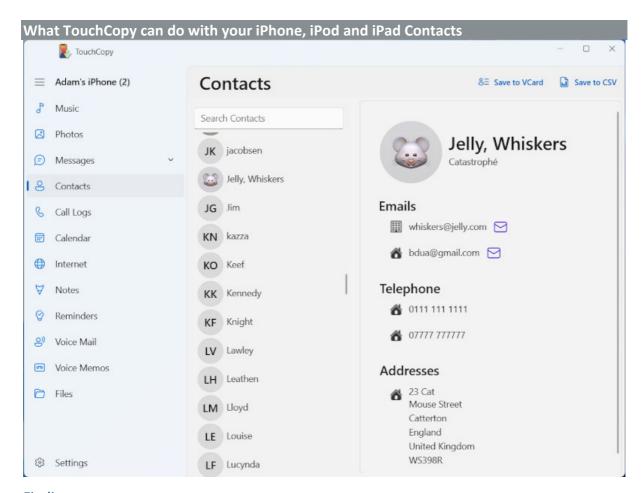
The software also allows you to <u>save your contacts as individual vCards</u> from your iOS device to your PC or Mac.

The instructions on this page also provide details on how to <u>transfer contacts from iPhone</u> <u>to iPhone</u> with exports created by TouchCopy.

Quick Guide on how to back up your contacts:

- Step 1: Download and install TouchCopy on your PC or Mac.
- Step 2: Run TouchCopy and connect your iPhone, iPod, or iPad using a USB cable.
- Step 3: Choose the Contacts section in TouchCopy.
- Step 4: Select where you wish to back up your contacts. You can save them as vCards or CSV, or back them up directly to the Mac Contacts app.

Download TouchCopy



Finding a contact

To view contacts on your iPod, iPhone or iPad in TouchCopy, click "Contacts" in the TouchCopy feature list.

TouchCopy enables you to easily search through your list of contacts. You can sort your list either by first name or last name by using the "Sort Order" button on Mac, or using TouchCopy Settings on PC. You can also search for a specific contact by typing their name in the search box.

Export Contacts to Excel (saving as CSV format)

In TouchCopy, choose the Contacts feature from the list on the left. This will display all the contacts stored on your connected device.

How do I create a CSV file of contacts? If you'd like to organise all your iPhone contacts using a spreadsheet, you can do this by clicking the "Save to CSV" (PC) or "Copy to CSV" (Mac) button in TouchCopy. This will export all your selected contact information as a single CSV (Comma-Separated Values) file. You can then open this file in a spreadsheet management app such as Microsoft Excel or Mac Numbers app for easy viewing and handling. Check out our guide for more information on exporting iPhone contacts as CSV.

If you use a contacts or email manager like Microsoft Outlook, you can easily import your contacts using this CSV file.

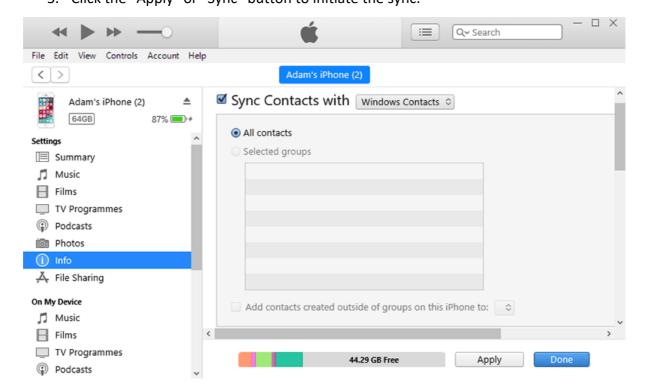
Transfer contacts from iPhone to another iOS device

Once you've copied your contacts as CSV using TouchCopy, you can use your email manager or your address book program to import these contacts.

- How to import contacts from a CSV file into Microsoft Outlook.
- To import contacts from CSV to Mac Contacts app, launch Contacts on Mac and go to File > Import. Here, select the CSV file containing your contacts and click Open. Next, review the information which will be imported and make any changes you wish (we recommend importing Name as "First Name", and Family Name as "Last Name"). Click OK to import your contacts.

You can then use iTunes (or Finder on macOS Catalina and higher) to sync Contacts you imported to Outlook or another address book program to another iOS device.

- 1. Connect your new iPhone, iPad or iPod to your computer using a USB cable.
- 2. Open iTunes (or Finder if using macOS Catalina or higher) and select your device.
- 3. Select the 'Info' tab and check "Sync Contacts...".
- In iTunes, choose your address book program which contains the contacts saved by TouchCopy.
 In Finder optionally choose any groups that you've created.
- 5. Click the "Apply" or "Sync" button to initiate the sync.



Note that iCloud needs to be disabled for contact syncing to work. From your new iPhone, go to "Settings" > Your username > "iCloud" and disable iCloud for the Contacts app.

Extra: You can easily copy contacts between iPhones, Androids and PC using our other program <u>Contact Transfer</u>. Contact Transfer can perform direct transfers between devices, without the need to export to computer and import to address books.

Copying your iPod and iOS device Contacts (Exporting vCards)

TouchCopy has the ability to export your contacts from your iPod or iOS device into vCard format so that you can import your contacts into other programs. vCards are files that contain contact information about a person or company that can be understood by just about any Address Book or E-Mail program available. For example, vCards can be generated or imported into Windows Address Book, Outlook Express, Yahoo address book, etc.

To copy your device contacts, select one or more from the list of contacts in TouchCopy and click the "Save to vCard" (PC) or "Copy to Mac" button. To select all Contacts at once, use the Ctrl+A (PC) or cmd+A (Mac) key combination. Then simply select the folder you want to save your vCards into. TouchCopy enables you to create a separate Contacts folder to save your contacts to.

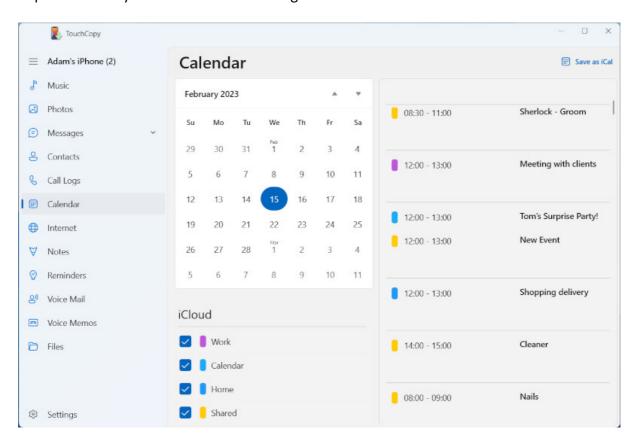
Export iPhone Calendar to Computer

How to back up your iPhone, iPod or iPad Calendars

Quick Guide:

- Step 1: <u>Download and install TouchCopy</u>.
- Step 2: Run TouchCopy and connect your iPhone, iPod or iPad with a USB cable.
- Step 3: Open the Calendars section and choose the calendars you wish to save.
- Step 4: Click the "Save as iCal" (PC) or "Copy to Mac" button in the toolbar at the top of TouchCopy.
- Step 5: Select where on your computer you would like to copy your calendar to and continue.

TouchCopy will transfer your selected calendars to your computer as iCal files. You can then import these to your usual calendar manager.



Detailed Descriptions of the steps can be found below.

What TouchCopy can do with your calendars

<u>TouchCopy</u> enables you to save your calendars from your device to your PC or Mac. The instructions below also provide details on how to transfer calendars copied by TouchCopy to another iOS device using iTunes or Finder.

To view calendars in TouchCopy, click the "Calendars" icon in the category list.

TouchCopy will show all your device's calendars and events by default. You can uncheck a calendar in TouchCopy to deselect it and remove its events from the calendar preview in TouchCopy.

Navigate around your calendars and events in TouchCopy by using the calendar grid and navigational arrows to browse through days, weeks, months and years.

Copying your iPod and iOS device Calendars to your computer

In TouchCopy, click the Calendar feature from the list on the left. This will display the calendars stored on your device.

As all calendars on the device are checked by default, you can simply click "Save as iCal" (PC) or "Copy to Mac" to save all calendars at once.

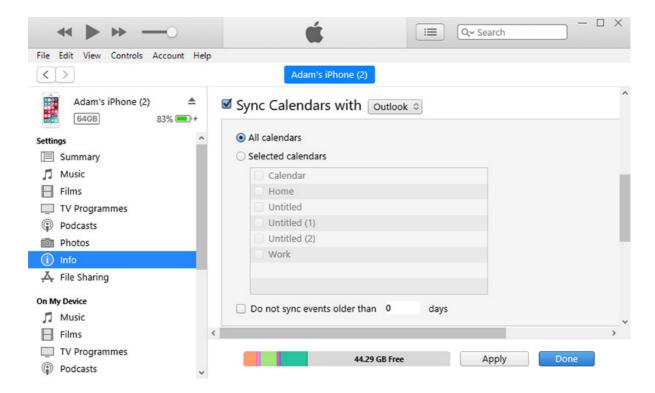
To copy individual calendars, uncheck any calendars you don't wish to copy before proceeding.

If you wish, you can then import your iCal files to your Outlook or Calendar app, you can double-click an iCal file which will open your default calendar app on your computer. Outlook / Calendar will then prompt you to add this calendar to your existing calendar. For multiple files, in Outlook / Calendar app, go to File -> Import... and select all of your iCal files. You'll then import them into your existing calendar.

Importing saved iCal Calendars to another iOS device

Once your Calendar/Outlook app has been populated with your iCal files, you can then use iTunes (or the Finder app on macOS Catalina or higher) to sync your calendars with another iOS device.

- 1. Connect your new iPhone, iPad or iPod to your computer using a USB cable.
- 2. Open iTunes (or Finder if using macOS Catalina or higher) and select your device.
- 3. Select the 'Info' tab and check "Sync Calendars...".
- 4. In **iTunes**, choose your address book program which contains the contacts saved by TouchCopy.
 - In **Finder** optionally choose specific calendars if available.
- 5. Click the "Apply" or "Sync" button to initiate the sync.



Note that iCloud needs to be disabled for calendar syncing to work. On your new iPhone, go to "Settings" > Your username > "iCloud" and disable iCloud for the Calendars app.

How to View iPhone Messages on your computer

Viewing and searching messages can be difficult on the relatively small screen of an iPhone. With TouchCopy, you can access your device's messages from the big screen of your computer.

Using TouchCopy's search function, you can pinpoint certain messages from your conversation history. In this way, you can easily view the messages in the familiar messaging format, copy the messages to your computer, or even print them out.

You can view and search your iPhone SMS, MMS, iMessages, LINE and WhatsApp conversations at once using a TouchCopy free trial. You'll need a <u>TouchCopy licence</u> if you wish to copy or print your iPhone messages.

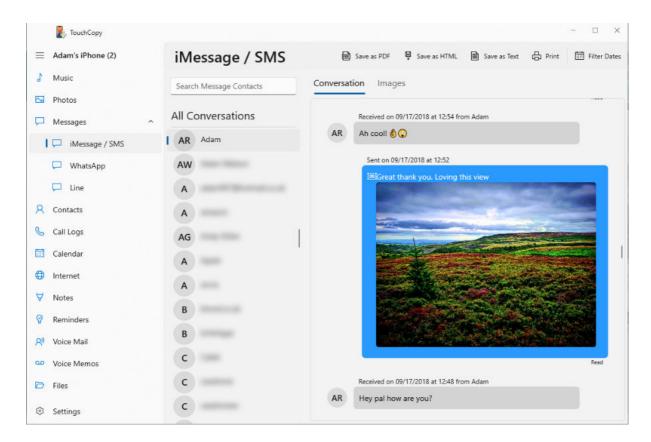
Quick jump to the section you need:

- Viewing your iPhone Messages
- Viewing encrypted messages (requires data backup password)
- Set a Date Range
- Troubleshooting Messages functionality in TouchCopy

Viewing your iPhone messages in TouchCopy

To view SMS, MMS, iMessages, LINE and WhatsApp conversations on your iOS device, follow the steps below.

- 1. Download and install TouchCopy on your PC or Mac.
- 2. Launch TouchCopy and connect your iPhone using your USB cable.
- 3. Click on the "Messages" feature in TouchCopy.
- 4. TouchCopy will now display a list of contacts with whom you've had conversations.
- 5. Click a contact to view your messages with them!



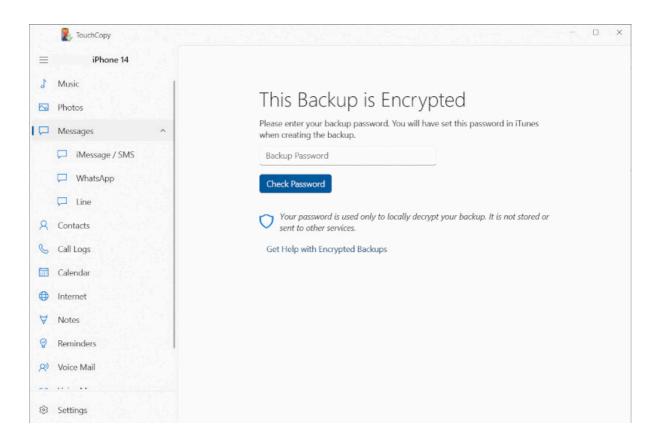
Clicking a contact in the list will display your conversation in the preview window to the right. This shows all of your messages sent and received in that conversation as well as other important data:

- Texts sent and received.
- Attached media (emojis, reactions, photos, videos, GIFS, etc.).
- Contact details: name, image (optional) and number (optional).
- Times and dates on which the messages were sent/received.

Group Messages - TouchCopy even treats and organizes group messages, so they retain their format. Your group messages are displayed and copied by TouchCopy as they are displayed on your iPhone.

Viewing encrypted messages (requires data backup password)

If you previously created an encrypted iPhone backup in iTunes or Finder on your computer, TouchCopy will require a password for this backup before it will be able to read your messages. This password is only used for TouchCopy to access messages on your iPhone and the app does not save or share this.

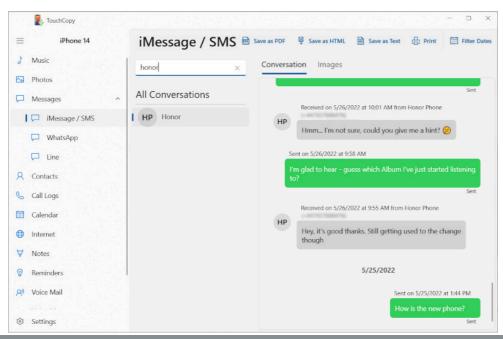


If you prefer not to use encrypted backups with TouchCopy, so that a backup password is not needed when accessing your messages, please <u>remove encryption from your iPhone</u> backup, and then try using TouchCopy again.

Search for iPhone Messages

Search through your iPhone messages - Using the search box in TouchCopy Messages, you can quickly navigate to a particular conversation based on the contact's name. For example, I can type "Honor" in the search box, then hit Enter/Return on my keyboard to quickly find my conversation with Honor.

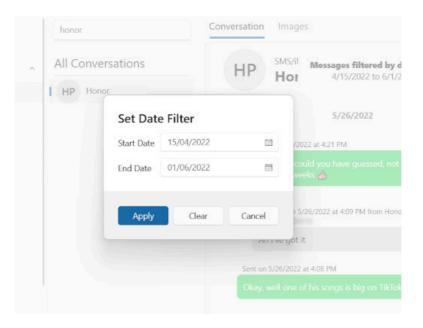
You can even search for certain search terms within your messages. For example, I could search for "wedding" to quickly find my messages about a wedding to look back on. This feature is available in the **Mac version** of TouchCopy and you may need to <u>enable message searching within Preferences</u>.



Set a Date Range

You can filter your messages using the "Filter Dates" (PC) or "Set Date Range" (Mac) button in TouchCopy. Setting a date range will return only messages sent/received within the range specified.

This is great if you don't want to print out a huge thread of messages. You can narrow down your date range to include only the messages you need - saving you time (and paper)!



Simply choose your desired dates, and click Apply. Now, only the encompassed messages will be shown in the preview. As such, if you choose to copy or print a conversation, only the messages shown in the preview will be copied/printed.

You can cancel this filter by clicking "Clear Filters" on PC (or on Mac, click "Date Range", then "Clear" and finally "Apply").

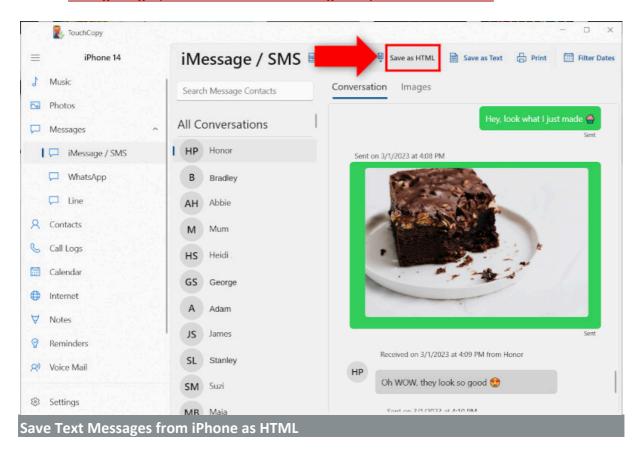
How to Save Text Messages to Computer from iPhone

This article guides you on how to save text messages, iMessages, LINE messages and WhatsApp chats from your **iPhone** to your computer in a HTML and Plain Text formats.

Check out our previous article for information on how to <u>view and search iPhone</u> <u>messages</u> in TouchCopy.

Select how you wish to save your messages:

- Save Text Messages from iPhone as HTML
- Save Text Messages from iPhone as Text
- · Save iPhone messages in PDF format
- Saving Images, Videos and Audio Messages in your Conversations



Follow these steps to transfer text messages from your iPhone to your computer as HTML:

- 1. Open TouchCopy and view your messages.
- 2. In the "Messages" section, select the conversations you'd like to save by selecting a contact's name (or number).
- 3. Choose "Save as HTML" (PC) or "Copy to Mac" and select a location on your computer (or external drive) for your messages to be stored in.
- 4. Click "Select folder" or "OK" to start the copy of your messages.

Save all iPhone messages at once: If you wish to copy all your text messages, iMessages, LINE and WhatsApp messages in one go, when your messages are loaded in TouchCopy click on "Save as HTML" or "Copy to Mac" without selecting any of your conversations. TouchCopy lets you choose where on your computer you'd like to save your messages, the default save location is usually your desktop.

Save selected messages to computer: With a contact selected and a conversation displayed, click "Save as HTML" or "Copy to Mac" in the TouchCopy control bar to save that conversation to your computer. You can also select multiple contacts by holding down ctrl (PC) or cmd (Mac) on your keyboard and selecting conversations you wish to copy at the same time. You can choose the save location for the copied messages within TouchCopy.

TouchCopy saves the selected conversations as .html files, with each .html file named after the individual contact. You can open these .html files using a browser such as Firefox, Chrome or Internet Explorer.

What about my attached media? When saving as HTML, you can choose whether your attached media like images and video are embedded in the HTML file, or are saved as separate files. You can find this option in TouchCopy's Settings and Preferences.

- Embedded media: All attached media is embedded in a single HTML file on your computer. If you don't need individual access to the media, this is the tidiest option.
- Separate media: Even if you save the media as separate files, when opening the HTML file, your media will be shown in the HTML output (as long as the media is still in the same folder as the HTML file). This makes it easy to gain specific access to your photos and videos if you want to edit or copy them elsewhere.

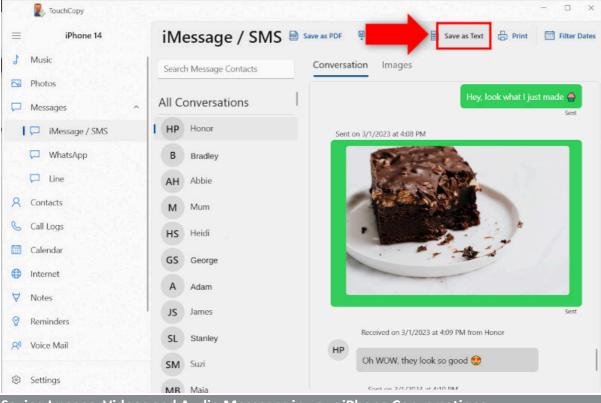
Check out our video on how to save iPhone messages to computer:

Save Text Messages from iPhone as Plain Text

If you just want a bare-bones copy of your text conversations, this option is for you. Saving as Text will produce a plain-text document of your chosen conversation. If you want to save your attached images and videos too, you'll need to save as HTML with "Save as HTML"/"Copy to Mac" instead.

Follow these steps to save iPhone messages as Text:

- 1. <u>View your messages in TouchCopy</u>.
- 2. Click the "Messages" tab and select the conversation you'd like to save.
- 3. Press "Save as Text" (PC) or "Copy to TXT" (Mac) and select a location on your PC or Mac for your messages to be saved to.
- 4. Click "Select folder" or "OK" to copy your selected conversations in text files.



Saving Images, Videos and Audio Messages in your iPhone Conversations

If your conversations contain images, videos and voice recordings, TouchCopy can also copy these to your computer. You'll need to use "Save as HTML" or "Copy to Mac" to save as HTML and the images/videos/audio messages will be embedded in the .html file saved.

Check out our full guide on how to prevent your iPhone from automatically removing your recordings, and how to copy your audio messages from iPhone to PC!

Depending on your <u>preferences</u>, TouchCopy can also create an additional folder containing images, videos and audio messages sent as part of your iMessages, MMS, LINE and WhatsApp conversations. The images and videos are copied in the same size, quality and format as they are saved as on your device. Your Audio messages sent as part of your iMessage conversations will be saved as .CAF files, which can be played using Apple's QuickTime player or the <u>VLC media player</u>.

Images (but not video or audio) will also be embedded in your saved document if you choose to save your messages as PDF by clicking on <u>Save as PDF</u> in TouchCopy.

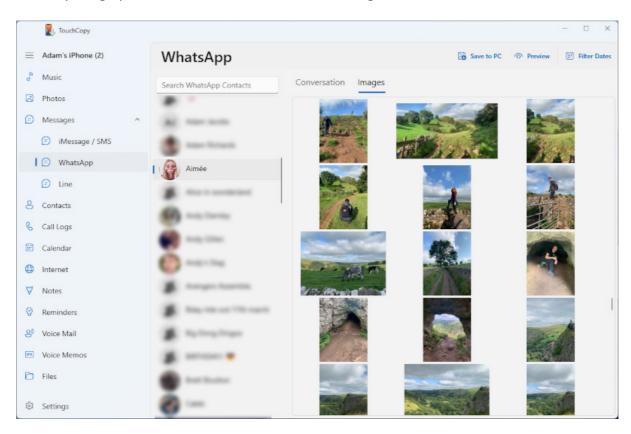
Want to save ONLY images from your iPhone messages?

If you wish to save your photos from your messages, but you don't need to save your text messages, this is also possible with TouchCopy.

To do this on PC, select the conversation with the photos you would like to save. You'll now see 2 tabs at the top of the preview window: Conversation and Images. Click "Images". Here

you can see all the images sent and received in your selected conversation. Hit "Save to PC" to copy them all, or select the desired ones first.

To do this on Mac, select the conversation with the photos you would like to save. Right-click any image you want to save and select "Save Image to Mac".



Convert iPhone Messages to PDF files

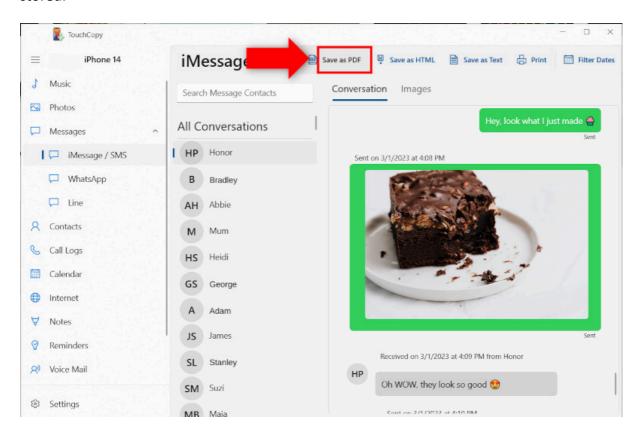
This article guides you on how to save **iPhone** messages in PDF format.

Check out our previous article for information on how to <u>view and search iPhone</u> <u>messages</u> in TouchCopy.

How to convert iPhone messages to PDF

Quick Guide:

- Step 1: <u>Download</u>, install and activate TouchCopy.
- Step 2: Connect your iPhone to your computer using your USB cable.
- Step 3: To view SMS, MMS, iMessages, LINE and WhatsApp conversations on your iOS device, click the Messages icon in TouchCopy.
- Step 4: In the "Messages" section, select the conversations you'd like to save.
- Step 5: Click "Save as PDF" and select a location on your PC or Mac for your messages to be stored.



Detailed Descriptions of the steps can be found below.

Save all iPhone conversations to PDF files with one click

If you wish to save all your text messages, iMessages, LINE and WhatsApp messages as PDFs at once, when your messages are loaded in TouchCopy click "Save as PDF" without selecting any of your conversations. TouchCopy lets you choose where on your computer or <u>external drive</u> you'd like to save your iPhone messages before copying them.

PDF is a great format to save messages, as the export can easily be shared with others, or printed out. The PDF export will contain embedded images in the conversation - but will not contain video or audio media.

Selecting messages to save as PDF

<u>TouchCopy</u> displays a list of contacts with whom you've had SMS, iMessage, LINE and WhatsApp conversations. Clicking on the contact in the list shows sent and received messages in that conversation. You can also search your contact list by name to display all messages by a particular contact. See our other page for more information about <u>searching</u> and <u>viewing</u> your iPhone messages.

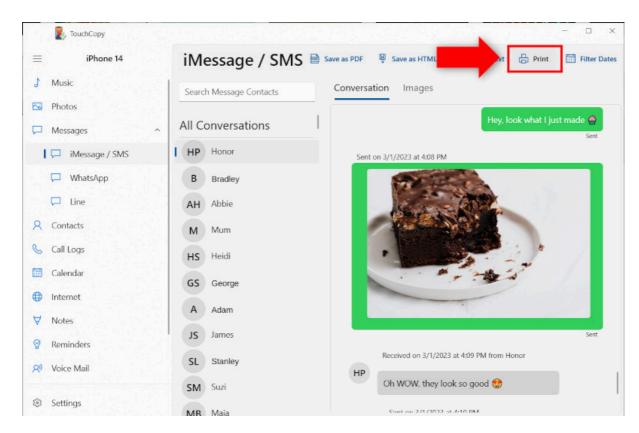
How to Print Text Messages from iPhone – SMS, MMS, iMessage, LINE & WhatsApp

This article guides you on how to print out your **iPhone** messages using TouchCopy. The software will quickly and easily print out all your SMS, MMS, iMessage, LINE or WhatsApp chats, including images and emojis in the conversations, as well as dates and times the messages were sent and received.

How to print iPhone messages

Follow these steps...

- Step 1: Install and run TouchCopy on your PC or Mac.
- Step 2: Connect your iPhone to your computer using a USB cable.
- Step 3: In the "Messages" section, select the conversation you'd like to print.
- Step 4: Click "Print" and your standard print settings will appear. Check the settings and click "Print".



Detailed Descriptions of the steps can be found below.

Which messages can I print?

Using TouchCopy, you can copy or print messages from iPhone, iPad and iPod Touch. TouchCopy can access sent and received SMS, MMS, iMessage, LINE and WhatsApp messages.

How to Print Text Messages from iPhone - You can print out your iPhone messages from your computer by simply selecting the desired conversation in TouchCopy, and then clicking the "Print" button. From here your standard print settings page will open for you to print the selected conversation. TouchCopy will print your messages in the same format that they are displayed on your iOS device.

TouchCopy will print all the vital information from your conversations:

- Texts sent and received.
- Attached media (emojis, photos, reactions, etc.).
- Contact details: name, image (optional) and number (optional).
- Times and dates on which the messages were sent/received.

If you do not wish to print your entire conversation, TouchCopy lets you choose the dates of the messages you wish to print by <u>using the "Filter Dates" (PC) or "Date Range" (Mac) button in TouchCopy</u>.

Can text messages be used in court?

Customizing your printout

TouchCopy provides a few options when you're considering printing out your messages.

Long conversations can take up lots of paper, so you can reduce the amount of paper needed by getting more messages on each piece of paper. In TouchCopy Preferences (Mac), you can alter the size of the text (bigger for easier reading, or smaller for more text on a page), and a "Compact Layout" which will reduce the amount of white space between messages (again, allowing for more messages per page).

Check out all <u>TouchCopy Settings</u> to see how else you can customize your message exports and printouts.

Alternatives

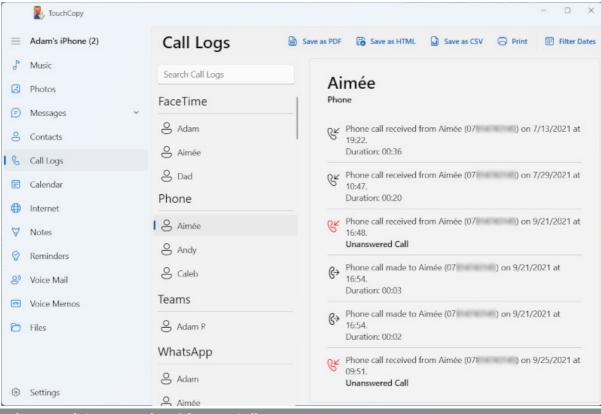
If you're not ready to print your text messages yet, TouchCopy also lets you <u>save messages</u> to your computer as HTML, <u>PDF or txt files!</u> This way, you'll always have a record of your messages for safekeeping, and you can go back and print from these files whenever you need to!

How to Print or Back up Call History from iPhone

This article guides you on how to print recent call history from your **iPhone**, as well as make a backup of it to **HTML**, **PDF** and **CSV** formats.

Quick guide: How to print your iPhone's Call Log History

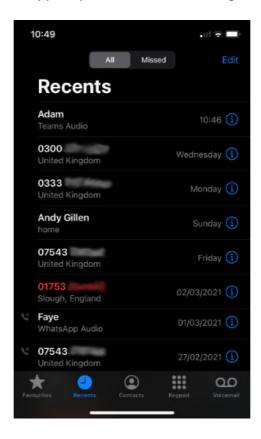
- Step 1: Download and install TouchCopy on your PC or Mac.
- Step 2: Launch TouchCopy and connect your iPhone to your computer using a USB cable.
- Step 3: Choose the Call Logs feature in TouchCopy.
- Step 4: Select the contact whose Call Logs you wish to print.
- Step 5: Click on 'Print' in TouchCopy.
- Step 6: Confirm your printer settings, and print!



What TouchCopy can do with your Call Logs

<u>TouchCopy</u> allows you to browse, copy and print call history on your iPhone, iPad or iPod Touch. To have access to this feature, and to the logs stored on your device, click the Call Logs button in TouchCopy.

Please note that TouchCopy can access the call history stored in the standard call log storage on your device. You can find out which call logs you have in your iPhone call log storage by opening the Phone app on your device and viewing the 'Recents' tab.



This device call log storage is limited to storing only 100 entries. As you make and receive further calls, your older call history will be overwritten. If you wish to keep a record of your call history for longer, we recommend making regular backups of your call logs with TouchCopy. You may also be able to recover your deleted call history from an iPhone backup using our iBackup Extractor app.

Your device's call log storage may contain calls from various sources including telephone, WhatsApp, FaceTime, Skype and Microsoft Teams calls.

TouchCopy can only access call logs from third-party apps like Skype if they are contained in your iPhone's standard call log storage - it will not be able to access the apps themselves to gain access to other call logs.

The exception to this rule is WhatsApp. You can access all your WhatsApp call history in TouchCopy.

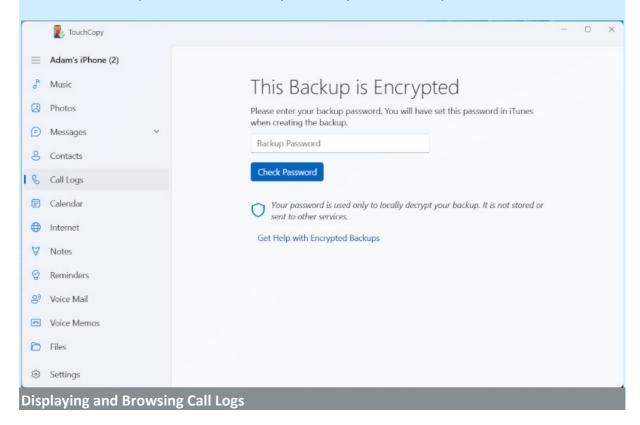
Users of iOS 13 and higher

For devices running iOS 13 and higher, encrypted backups are required in order for TouchCopy to access your iPhone call log history.

If your iPhone backups are not set to be encrypted, TouchCopy will not be able to find your call logs.

Please check out our guide on how to set your iPhone backups to be encrypted.

TouchCopy will require your device's backup password to read and copy encrypted call logs, please enter this password when prompted in TouchCopy (as seen below). The app does not save or share this password and it is only used on your local computer.



TouchCopy displays a list of contacts or numbers who have called you or been called by you. Clicking on a name/number in the list displays the Call Log pertaining to that person.

TouchCopy will display information such as the date each call was made and the contact name or number, if this call was missed or unanswered, and how long the call lasted. You can choose whether to display the **contact's number** in your call log exports in <u>TouchCopy's</u> <u>Preferences</u>.

If you don't wish to back up or print a complete call history, you can instead set a date range to encompass only the call logs you wish to save or print. To do this, click on "Filter Dates" (PC) or "Date Range" (Mac) in TouchCopy and enter your desired dates.

Sorting Call Logs: You can order your list of call logs by contact name or by recently updated. To do this on PC, right-click on a contact in your list of call logs, then click either "Sort by Name" or "Sort by Last Updated". For Mac users, click the "Sort Order" button in the toolbar to reorder your call log listings.

Back up Call Logs to computer

Select which call logs you wish to copy by selecting one or more contacts from the list in TouchCopy, then choose what format you'd like to export your call logs to:

- Save as HTML (PC) or Copy to Mac (Mac) Export your selected call logs as HTML.
 You can open your copied HTML files in your web browser such as Google Chrome,
 Microsoft Edge, Safari...
- Save as PDF Export as PDF if you'd like an easily readable and shareable document.
- Save as CSV Save as CSV if you'd like to manage your call logs in a spreadsheet. You can open these files in programs like Microsoft Excel.

TouchCopy will then ask you where you'd like to save your file to on your computer. If no entry is selected, all Call Logs will be copied. You can also select all call logs by clicking a contact, and then pressing "ctrl+A" (PC) or "cmd+A" (Mac) on your keyboard.

Merging call logs into a single document

By default, TouchCopy will save your selected call logs as separate documents. For example, if Adam, Ben and Mary were selected for export, 3 separate files would be created, each containing the call history with Adam, Ben and Mary respectively.

If you would prefer to have a single consolidated file containing multiple contacts' call history, you can do this using <u>TouchCopy's Settings</u>. Simply enable "Merge selected call logs into a single call log". Now when you select multiple contacts in the Call Logs section of TouchCopy, and choose to copy as HTML, PDF or CSV, a single file will be created containing all call history from the selected contacts.

Printing Your Entire Call History

Pressing the "Print" button will bring up your computer's standard print options. If a selection of call logs is made, those will be printed, if nothing is selected, the entire list of call logs will be printed.

iPhone File Manager and Explorer

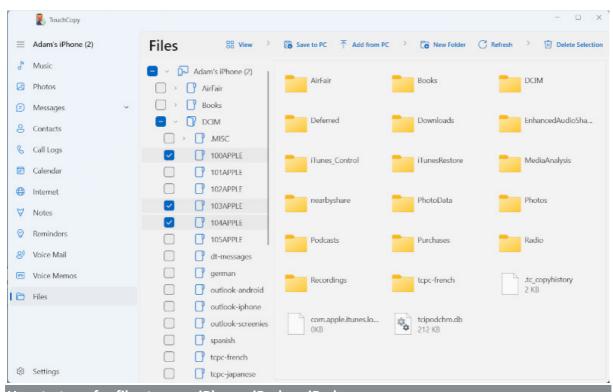
This article guides you on how to share files between **iPhone**, **iPad or iPod** and computer.

What TouchCopy can do with your files

TouchCopy is an iPhone File Manager which allows you to explore, add, delete and copy files from your iPod Touch, iPad or iPhone to your computer.

To view the files and folders on your iOS device follow the steps below:

- Step 1: <u>Download and install TouchCopy</u>.
- Step 2: Run TouchCopy and connect your iOS device via a USB cable.
- Step 3: Choose the Files feature.
- Step 4: Browse around your iOS device files and folders, or choose to copy files to and from your device.



How to transfer files to your iPhone, iPod, or iPad

You can drag and drop files or folders from your computer into TouchCopy to add those items to your iPhone, iPad or iPod Touch. In this way, you can make your iOS device an external storage device, without any hassle!

Also, the Files toolbar provides additional functionality...



The following buttons enable you to write new files and folders to your iPhone, iPod, or iPad:

- "New Folder" (PC) / "Create Folder" (Mac) button click this to create a new folder
 or a sub-folder on your device. You can also create or delete folders on your device
 by right-clicking the folder.
- "Add from PC > Add Files" (PC) / "Add File" (Mac) click this to select files you wish
 to copy from your computer to your device. The selected files will be added to the
 folder which is open in TouchCopy on your device.
- "Add from PC > Add Folder" (PC) / "Add Folder" (Mac) click this to select folders on your computer that you wish to copy to your device. The selected folders will be added to the folder which is open in TouchCopy on your device.
- "Delete Selection" Remove the selected files and/or folders from your device.

Note that you can only view any files or folders that you have added to your iPhone, iPad or iPod Touch when your device is connected to your computer.

Copying Files from your iPhone, iPad or iPod Touch to your Computer

The simplest way to copy the selected files and/or folders from your device to your computer is to click on the "Save to PC" or the "Copy to Mac" button on your TouchCopy control bar. This will copy the selected files and folders to a location on your PC as given by your <u>TouchCopy settings</u>. By default, this is a folder on the Desktop of your computer.

Alternatively, you can right-click a file or folder and choose "Save to PC" or "Copy to Mac".

Browsing System Files - Or Not.

By default, TouchCopy will show you the files and folders that Apple has available on the device's sandbox, such as your iOS device's media directory. You can browse, copy, add or delete any files or folders in this directory.

If your device is Jailbroken, this sandbox is disabled, and you are therefore able to access and modify all your files. Be careful not to delete any system files placed there by iTunes! TouchCopy will warn you if you try to do so.

How to Save Safari Internet History from iPhone

What TouchCopy can do with your Internet History

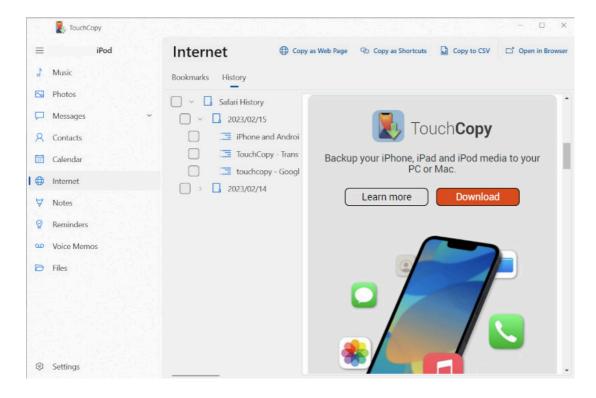
Please be advised that the viewing and copying of Safari History is currently not available in the Mac version of TouchCopy.

<u>TouchCopy</u> lets you browse through your iOS device's Internet History, and allows you to save these pages as links or to open them in your preferred browser. You can export your internet history from the Safari app on your device using TouchCopy, as well as <u>save your</u> iPhone Bookmarks.

To view the Internet data stored on your iOS device, click the Internet section in TouchCopy.

Quick Guide: Export Your Internet History

- Step 1: Download and install TouchCopy.
- Step 2: Run TouchCopy and connect your iOS device.
- Step 3: Click on the Internet section in TouchCopy.
- Step 3: Choose the History tab.
- Step 4: Open the Safari History folder and select the history you would like to save.
- Step 5: Select a format in which to copy your history to your specified location on your computer.



Detailed Descriptions of the steps can be found below.

Displaying and Browsing your Internet Data

TouchCopy displays all the internet browsing History from the Safari app on your iPhone. Clicking on a website in the list displays the website on the right side of the window, if your computer is connected to the internet.

You can switch between Bookmarks and History by clicking the tabs with the same name over the list.

Saving and Opening websites

To view a webpage from your history, select a page, then click "**Open in Browser**" to open it on your operating system's preferred web browser (such as Microsoft Edge, Mozilla Firefox, Google Chrome, etc).

TouchCopy offers a range of export formats:

- "Copy as Shortcuts": Export a selected webpage as a shortcut on your computer. Launching the saved shortcut file on your computer will open the webpage in your default browser.
- "Copy to CSV": Saving as CSV (comma-separated values), will allow you to open your internet history in a spreadsheet manager like Excel or Apple Numbers.
 The document contains information about each webpage: Title, URL (web address) and the type.
- "Copy as Web Page": Creates a file containing a list of links to your chosen pages.

 Opening the file will launch your default web browser on your computer.

Export Safari and Chrome bookmarks from your iPhone

When using a web browser on your iPhone, your device will store information like:

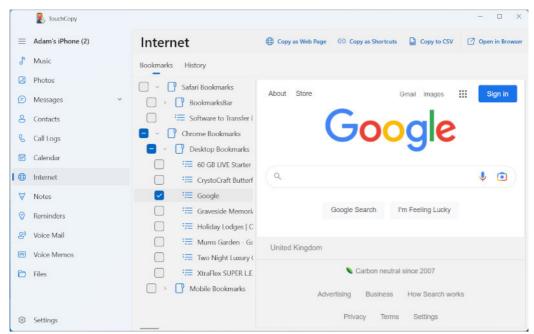
- Browsing History (the URL addresses of every page you have visited)
- **Bookmarks** (also known as "Favourites"- the web pages you have saved for easy access in the future)

This information can be incredibly useful to have at hand, whether it be looking through your history to find that important page you were looking at last week, or quickly accessing your favourite pages on another device or browser.

In this guide, we'll show you how to access your **iPhone Bookmarks** from your Mac or PC, how to export them to your computer, and even how to transfer them between devices and web browsers - all with the help of TouchCopy.

How to Transfer iPhone Bookmarks to PC or Mac

- 1. <u>Download and install TouchCopy</u>.
- 2. Launch TouchCopy and connect your iPhone using your USB cable.
- 3. Click to open the Internet section.
- 4. Windows only: choose the "Bookmarks" tab.
- 5. Select the bookmarks you'd like to save.
- 6. Choose from the available formats to save to your computer (HTML, CSV or as a Shortcut).



Exporting iPhone Bookmarks to PC

Detailed steps: How to Export iPhone Bookmarks with TouchCopy

Step 1: Get TouchCopy on your PC or Mac

Before you can get started accessing your iPhone content from your computer, you'll need to install TouchCopy.

Once installed, launch TouchCopy from your Desktop (PC) or Launchpad (Mac).

Step 2: Connect your iPhone with TouchCopy

Grab your Apple USB cable that came with your iPhone, and connect it to your iPhone and to your PC or Mac.

Ensure that your iPhone is turned on and unlocked. If you see a message asking whether you would like to trust the computer, tap Trust.

Once TouchCopy detects your device, it will automatically connect with it.

Step 3: Open the Internet section

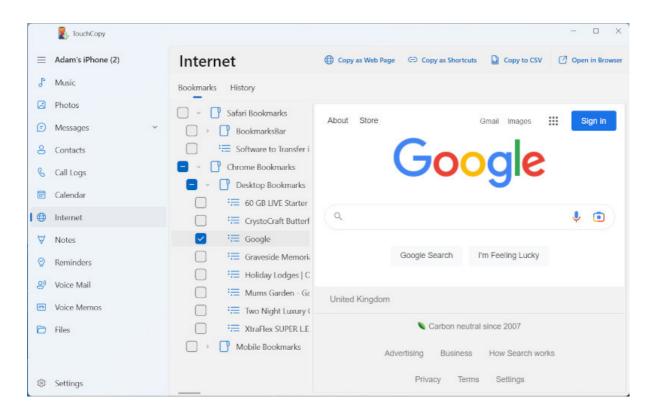
TouchCopy will now show a bunch of different sections including Music, Photos, Messages, Contacts and more. Opening any of these sections will show the content stored on your iPhone for that particular media type. For example, if you open "Messages", you can <u>browse</u> all your conversations on the iPhone, and even <u>export them to your computer</u>.

For this guide, open the **Internet** section.

TouchCopy will begin communicating with your iPhone in order to find and load your Internet history and Bookmarks for you. Any data viewed or exported using TouchCopy is saved only to your local computer and **is not** saved by TouchCopy when you quit the software or sent to anyone else.

Step 4: Select the bookmarks you would like to export

On a Mac, you'll be able to see bookmarks straight away. On Windows PC, you'll need to select the "Bookmarks" tab.



Now you can explore your bookmarks! Click a bookmark title from the list to see a preview of the page directly in the TouchCopy window (you'll need to be connected to the internet to use this feature). Alternatively, click "**Open in Browser**" to open the selected page in your computer's default web browser (such as Microsoft Edge, Mozilla Firefox, Google Chrome, Safari, etc).

You'll notice that you can access bookmarks from both the Safari app and the Google Chrome app.

To select multiple bookmarks on your PC, simply click the checkboxes next to each bookmark you want to save. On Mac, you can hold cmd on your keyboard while clicking multiple bookmarks in the list.

Step 5: Choose your export format and complete the save to your computer

Once you have selected your desired bookmarks, it's time to choose how you would like to export them to your computer.

TouchCopy offers a range of formats:

- "Copy as Shortcuts" (PC) or "Copy to Mac": Export a selected internet bookmark as a shortcut on your computer. Launching the saved shortcut file on your computer will open the webpage in your default browser.
- "Copy to CSV" (available on PC): Saving as CSV (comma-separated values), will allow
 you to open your bookmarks in a spreadsheet manager like Excel or Apple Numbers.

- The document contains information about each bookmark: Title, URL (web address) and the type (whether it is from Google Chrome or Safari).
- "Copy as Web Page" (available on PC): Creates a file containing a list of links to your chosen pages. Opening the file will launch your default web browser on your computer. You'll need to use this format if you plan to import the bookmarks into a browser on your computer.



Importing your bookmarks into other browsers

Once you've exported your bookmarks from your iPhone, you'll likely want to access them in your favourite browser on your computer. You'll need to have exported your Safari and/or Chrome bookmarks from your iPhone in HTML format to do this. Then, follow the steps below to import your bookmarks into your desired internet browser on your computer.

- How to Import Bookmarks into **Safari**: Open the Safari app on your computer, then click through File > Import From > Bookmarks HTML File. Choose your HTML file containing your bookmarks, and click Import.
- How to Import Bookmarks into Google Chrome: Open Chrome on your computer
 and open the menu (3 dots in the top-right corner of the window). Click through
 Bookmarks > Import Bookmarks and Settings. From the dropdown list, select
 "Bookmarks HTML file" and check the box to import "Favourites/bookmarks". Click
 "Choose File" and select your HTML file containing your bookmarks.
- How to Import Bookmarks into Firefox: Open Firefox on your computer and open the menu (the 3 horizontal lines in the top-right corner of the window). Click through Bookmarks > Manage Bookmarks > Import and Backup > Import bookmarks from HTML... Select your HTML file containing your bookmarks, and click Open.

Transferring Bookmarks from other sources

You may have bookmarks in other places like on a different device or in a different browser account.

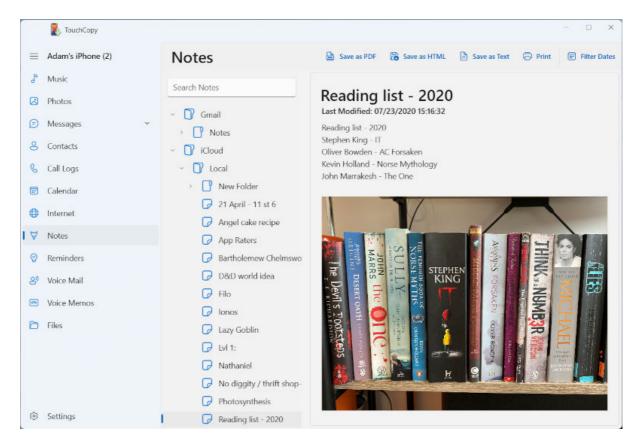
Find out how to Transfer your Chrome bookmarks to where you need them most.

iPhone Notes Backup: How to Backup Notes on iPhone

How to back up your Notes

Quick Guide:

- Step 1: Download, install and activate TouchCopy.
- Step 2: Run TouchCopy and connect your iOS device with your USB cable.
- Step 3: Click the Notes feature and TouchCopy will show all the notes stored on your device.
- Step 4: Select the Notes you wish to copy.
- Step 5: Choose a format to save your notes as (PDF, HTML or TXT) and select a location on your computer to save to.



Detailed Descriptions of the steps can be found below.

What TouchCopy can do with your Notes

The Notes feature allows you to view, search, copy and print notes from your iPod, iPhone or iPad to your computer.

Viewing Your Notes

To view the notes available on your iPod or iOS device, click "Notes" in the <u>TouchCopy</u> features list.

TouchCopy will show a list of all notes stored on your connected device. Click a note to select it and preview its contents in TouchCopy.

Search: To find a specific note, click the Search bar at the top of TouchCopy and enter some text. Any notes which do not contain your search query will be filtered out of the list.

Filter: If you wish to filter your notes by date, you can use the "Filter Dates" (PC) or "Date Rage" (Mac) button. Here you can set a range of dates which will instruct TouchCopy to only show notes created between those dates.

TouchCopy is unable to access Notes which are "Locked" and password-protected on your device.

You can remove the lock from a note by opening it on your iPhone, tapping the menu (3 dots), then tap to "Remove" the lock.

Saving Your Notes

iPhone Notes Backup- Save the selected Note/Notes from your iOS device to your computer by choosing one of the 3 export formats available in TouchCopy.

- Save as HTML (PC) or Copy to Mac- Export the selected Note/Notes as HTML. You can double-click a saved HTML file from its location on your computer to open the note in your default web browser.
- Save as PDF (PC) or Copy to PDF (Mac)- PDF is one of the most popular file formats for sharing and viewing files. Opening a note saved as a PDF file will launch your default PDF viewer program on your computer.
- Save as TXT (PC) or Copy to TXT (Mac)- Save your notes as plain text files these files will not contain any media (like images) from your notes.

Printing your Notes

To print notes, simply make a selection of notes that you would like to print, then hit the "Print" button in the TouchCopy Notes toolbar. This will bring up your computer's standard print settings. Once you're happy with the settings, hit print!

Viewing notes on your iPod (Click Wheel models)

To view Notes on a click wheel iPod select Extras from your main iPod menu, then select Notes. Your iPod will need to be disconnected from your computer before you can access the main iPod menu.

Viewing notes on your iPhone, iPad & iPod Touch

On iOS-based devices, notes are viewed using the "Notes" application on the device.

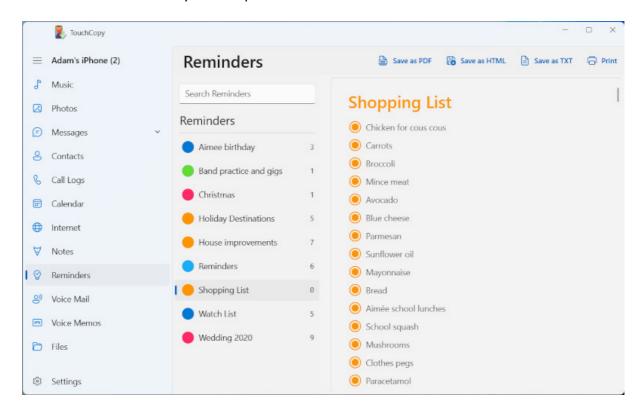
Transfer Reminders from your iPhone, iPod Touch or iPad to your computer

TouchCopy allows you to transfer reminders from your iPod, iPhone and iPad to your computer. This can be handy if you want to share a reminder or a group of reminders with a friend, or if you just want to keep a copy of all of your reminders safe on your computer. TouchCopy can access and transfer reminders from all iOS devices running iOS 8 and higher.

With TouchCopy, you can save your iPhone reminders as HTML, PDF or Text formats, or even print them off!

Follow these steps to copy reminders from your iPhone, iPod or iPad to your computer...

- 1. <u>Download and install TouchCopy on your computer</u>.
- 2. Run TouchCopy and connect your iPhone, iPod Touch or iPad.
- 3. In the "Reminders" feature in TouchCopy, select the reminders that you'd like to save.
- 4. Finally, choose to copy the selected reminders as HTML, PDF or Plain Text to export the reminders to your computer.



Detailed Descriptions of the steps can be found below.

Viewing your iOS device Reminders

To view your reminders in TouchCopy, click "Reminders" from the feature list on the left of TouchCopy.

<u>TouchCopy</u> will display a list of your device's reminders in the middle pane of the window. Click a reminder to see all of the tasks stored within the entry.

The numbers shown next to a reminder title (as seen in the image above) indicate the number of uncompleted tasks in a reminder list... I have some work to do!

Copying Reminders to your computer

When a reminder group has been selected, and the list of reminder tasks is displayed in the pane on the right, you can transfer the reminder list to your computer. TouchCopy offers 3 export formats for your reminders:

- Save as HTML (PC) or Copy to Mac- This will prompt you to choose a location to save the file to, and then TouchCopy will copy the reminder list as an HTML file. You can double-click the HTML file from its location to open the reminder list in your default web browser.
- Save as PDF (PC) or Copy as PDF (Mac)- PDF is one of the most popular file formats for sharing information. If you'd like to save your reminders in PDF format to make it easy for sending a list to a friend or colleague, use this export format.
- Save as TXT (PC) or Copy to TXT (Mac)- Save your reminders as plain text files.

Printing Reminders

TouchCopy even allows you to print off your iPhone, iPod Touch and iPad reminders. This can be done by selecting a reminder group, and then hitting the "Print" button. Your standard print options will be displayed enabling you to print off the selected reminder.

How to Save Voicemails from iPhone to Computer

What TouchCopy can do with your Voicemails?

<u>TouchCopy</u> allows you to copy and export Voicemail messages you have received on your iPhone.

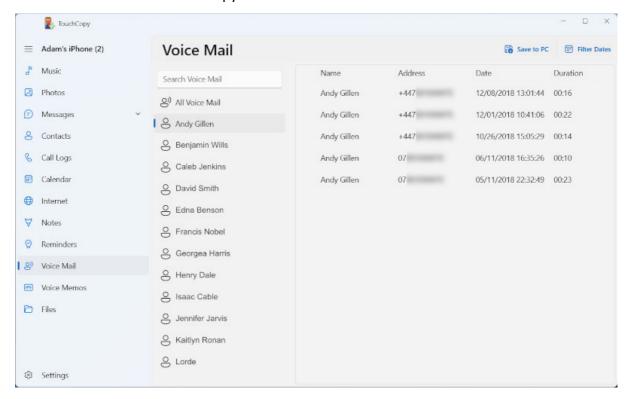
TouchCopy will display and extract voicemails if your iPhone supports Visual Voice Mails. These will be voice mails that are provided as part of the Visual Voicemail data plan from your mobile service provider. You can determine if your wireless carrier includes Visual Voice mail as part of their service from here...

https://support.apple.com/kb/HT1937.

TouchCopy will not be able to access voice mails that are stored remotely by your operator, i.e. those that you can hear by dialling your network provider.

To view all Voicemails stored on your iPhone:

- 1. <u>Download and install TouchCopy</u> on your PC or Mac
- 2. Launch TouchCopy and connect your iPhone using your USB cable.
- 3. Click the Voice Mail feature to view all Voice Mails currently stored on the iPhone.
- 4. Select the voicemail entries you wish to save.
- 5. Click "Save to PC" or "Copy to Mac".



Displaying and Browsing Voicemails

TouchCopy displays a list of people or senders who have left you a Voicemail Message. Clicking on a name in the list displays the voicemails left by that person.

Copying Voicemail to your Computer

How to Save Voicemails from iPhone to Computer - Select one or more Voicemail message(s) from the list and click "Save to PC" or "Copy to Mac" button in the main TouchCopy control bar.

If you do not select any individual messages to copy, TouchCopy will copy all the voicemails currently listed. This may be all the voicemails on your iPhone or messages from a subset of senders depending on what has been selected in the senders list.

Playing Back Exported Voicemails

TouchCopy will save your voicemail messages in the format they are stored on your iPhone - as .amr files. You can play back your saved iPhone voicemail messages using the freeware AMR Player software or QuickTime for Mac.

How to Transfer Voice Memos from iPhone to Computer

Introduction

The Voice Memos app on iPhone is a little gem that is often overlooked.

You can use it to easily record anything from lectures, reminders, interviews and meetings. Simply set it off to record and listen back at any time.

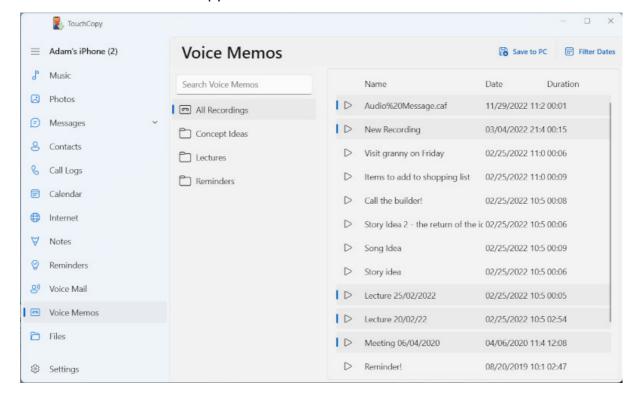
If you use this app a lot, you'll start to amass a long list of memos. Without any means of organising or sorting these memos, they quickly become unmanageable. For this reason, we recommend transferring the voice memos off your iPhone and onto your computer.

The best way to do this is by using TouchCopy. With TouchCopy, you can easily copy your voice memos from iPhone to your PC and organise them nicely into folders for easy access in the future!

How to backup iPhone Voice Memos

Quick Guide:

- 1. Download, install and activate TouchCopy.
- 2. Run TouchCopy and connect your iPhone, iPod, or iPad.
- 3. Choose Voice Memos from the feature list.
- 4. Select the voice memos you wish to copy.
- 5. Hit 'Save to PC' or 'Copy to Mac' and choose where to save to.



Detailed descriptions of the steps can be found below.

What TouchCopy can do with your Voice Memos

This feature is available for iPhones, iPads and iPods that support voice memo recording.

If your device supports the recording of Voice Memos (or Voice Notes), <u>TouchCopy</u> can play and copy those recordings from your device. To access them, click the "Voice Memos" feature from the list in TouchCopy.

If you have organised your memos into folders on your device, clicking one of these folders in TouchCopy will show all the memos within that folder.

Filter Voice Memos: You can filter your voice memos in TouchCopy by using the "Filter Dates" (PC) or "Date Range" (Mac) button. Select 2 dates to only see the voice memos created in that time.

Search Voice Memos: Enter some text in the search bar to search for a particular voice memo or folder on your device.

Play Voice Memos: Select the Voice Memo you wish to listen to through your computer and click the play button next to a voice memo to play it.

How to Transfer Voice Memos from iPhone to Computer

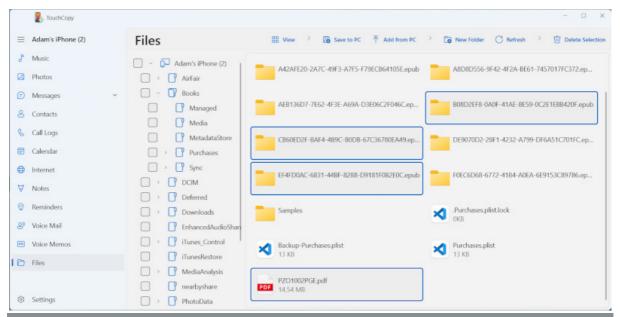
Select the voice memo you wish to copy to your computer and click the "Save to PC" or "Copy to Mac" button in the TouchCopy control bar. TouchCopy will copy your voice memos to a location chosen by you on your computer - you can take this opportunity to create a new folder for your selected voice memos.

Copy Books from your iPod, iPhone or iPad

How to transfer iBooks from iPhone to computer

Quick Guide:

- Step 1: <u>Download and install TouchCopy</u>.
- Step 2: Run TouchCopy and connect your iPhone, iPod Touch or iPad with your USB cable.
- Step 3: Choose the Files feature and navigate to Books > Purchases.
- Step 4: Select your desired books.
- Step 5: Click 'Save to PC' or 'Copy to Mac'.



What TouchCopy can do with your Books

With TouchCopy you can <u>copy books from your Books App to your computer</u>. TouchCopy can handle EPUB-formatted eBooks and even PDF documents stored in the Books app on your connected device.

To view your device's books in TouchCopy, click the "Files" icon in the features list. Then, navigate through the folders Books > Purchases.

TouchCopy will display all the books on your iOS device and indicate the format that each book has.

Copying Books to your computer

In the Purchases folder, you'll see a list of files and folders related to your books on your device.

PDF documents will be listed as .pdf files, whereas EPUB books will be listed as .epub folders. If you wish to copy EPUB books, ensure that you copy the entire .epub folder for each book.

Selecting a book or books in the list and choosing to copy will copy only those selected books to your computer.

PDF books will be saved to the computer as PDF files. You can read these books in your default PDF viewer on your computer.

PC, you'll save some HTML pages along with files like images, CSS, and iTunes files. If you have an EPUB reader on your computer, the reader will open the EPUB file and you can read straight away. If you haven't got an EPUB reader, you'll need to explore your copied EPUB folder for the HTML pages.

If saving to a **Mac**, a single .EPUB file will be saved which you can open and read easily in the Mac Books app.

How to Customise TouchCopy with settings

How to customise TouchCopy

<u>TouchCopy</u> provides a large amount of flexibility in its operation. Use TouchCopy Settings to customise TouchCopy to your needs.

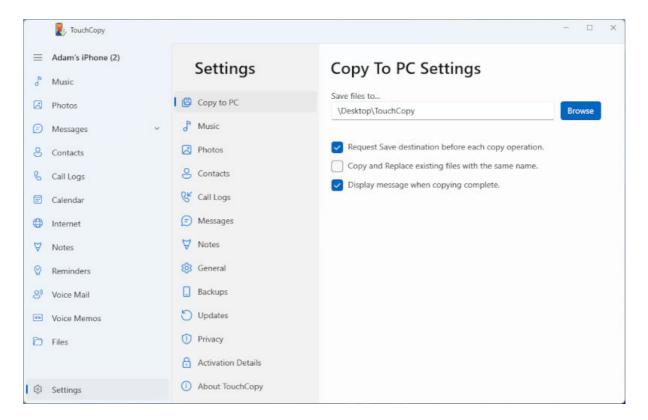
To access these options, connect your device with TouchCopy, then from the list of features on the left of TouchCopy, click Settings (PC) or Preferences (Mac).

The Tabs in the Settings/Preferences window separate the areas of functionality to be modified.

Copy To PC/Mac Settings

These options relate to copying content from your iPod, iPhone or iPad to your computer hard drive. The settings shown here do not affect the way content is transferred into iTunes (or the Music app on macOS Catalina and higher). They include:

- **Save files to...**: If you want to save all your device content to the same folder on your computer, set your desired location here.
- Request Save destination before each copy operation: If this is not ticked, your
 default save location above will be used.
- Copy and Replace existing files with the same name: Check this if you don't want to create duplicate files if saving files which already exist in your chosen location.
- Display message when copying complete.



Music Settings

- **General Music Options** (PC only): Here you can choose to hide iCloud and Apple Music subscription tracks found on your device. TouchCopy is unable to play or copy such tracks which are not stored on your connected device itself.
- **Folder Structure**: Specify the folder structure you wish to use when copying music to your computer. You can also choose to transfer just the songs with no folder structure, by changing all 3 folder structure options to blanks.
- **File Name Structure**: Specify the file name structure you wish to use when copying music to your computer.
- Mac only: You can even specify a playback volume for copied tracks.

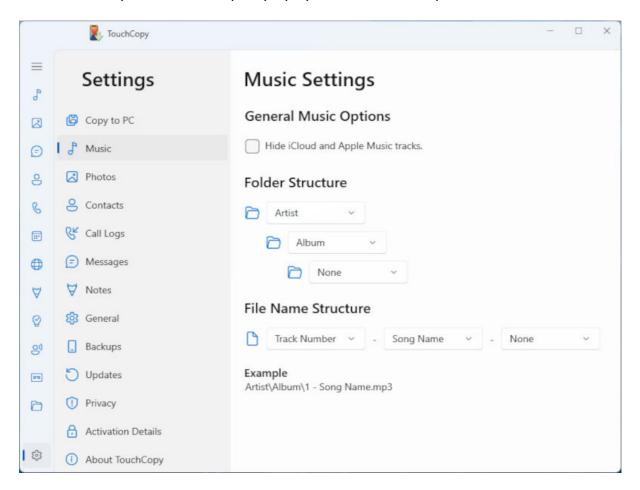
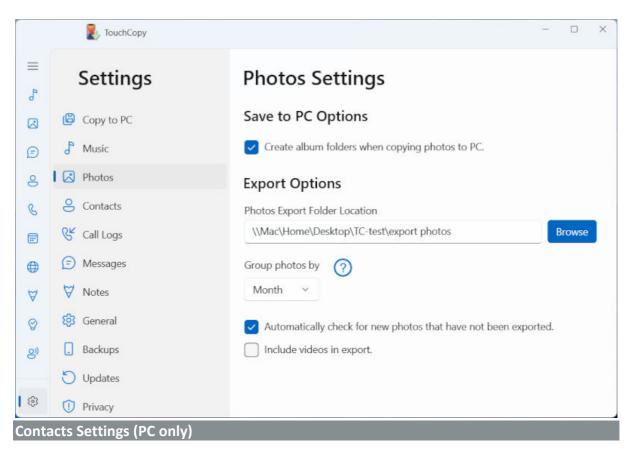


Photo Settings

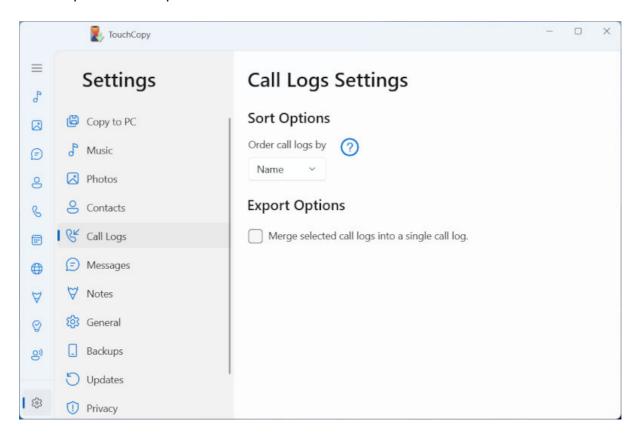
- **Save Options** (PC only): Choose whether to create folders for the albums you copy from your device.
- Export Options (PC only):
 - "Photos Export" Folder Location: Browse your computer for a folder where you would like to store your photos. Using the "Export New Photos" feature will then search this folder to determine whether there are photos on your iPhone which are not yet in the selected folder.
 - o Group Photos By Date: When viewing your iPhone photos in TouchCopy, you can choose to group your photos by Year, Month or Day using this option.
 - Further preferences are available to automatically check for new photos when you connect your iPhone to TouchCopy; and to include videos in an export.
- **Display Options** (Mac only): Change the order of your photos as displayed in TouchCopy (newest to oldest, or vice versa).



Here you can choose whether to sort your contact list by order of Last Name or First Name.

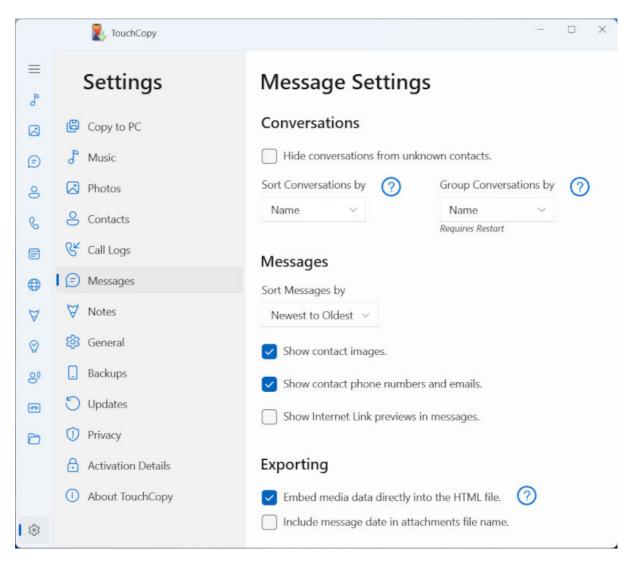
Call Logs Settings

- **Contacts** (Mac only): Choose whether to show contact numbers in your call history exports.
- **Limit Options** (Mac only): If you only need to export your call history for a certain time period, you can set limits here to filter out any call entries which fall outside of your desired date range.
- Sort Options (PC only): Sort Call Logs in the preview by Name or Last Updated.
- Export Options: Here you can choose whether to merge your selected call logs into a single file, or save each selected contact's call logs into a separate file per contact.
 Merging contacts is a great way to compile a fill call logs list if using a CSV spreadsheet export.



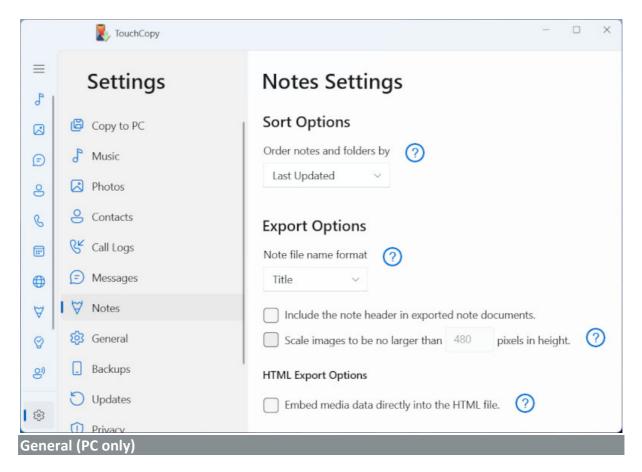
Message Settings

- **Sorting and Filtering**: Choose how you'd like to show your messages in TouchCopy. You can change the order of the list of conversations, the order of the messages in each conversation (by date), hide conversations from unknown contacts, and search for certain messages.
- Message Display: Choose whether to display the contact number and contact image
 with each message sent in your conversations. This information will be saved as part
 of any export you choose to save.
- Exporting: Here you'll find options which allow you to customise the actual message exports that you produce using TouchCopy. Alter the font size and make use of Compact Layout (Mac only) which will allow for better accessibility and/or will save paper resources if printing; alter the naming convention of files and images attached to messages; and even choose to embed media within an HTML export (rather than having the attachments saved as separate files).



Notes Settings

- **Sort Options** (PC only): Change the order of the notes and folders displayed in TouchCopy (by name or date the note was updated).
- **Export Options**: Choose how you want to save your selected notes to your computer. You can set the filename format for your exports, set maximum image dimensions, and even embed images and other media directly within an exported HTML file (otherwise, attached media will be saved as separate files).



Here you can set the display language used in TouchCopy. Use the dropdown menu to select your desired language.

Once a language is selected, you'll need to close, and then launch TouchCopy again for the new language to be applied.

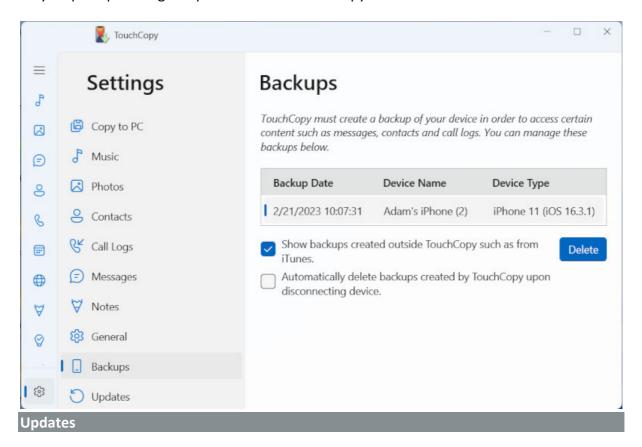
Manage Backups

TouchCopy requires a backup of your iPhone, iPad or iPod Touch in order to access information like Messages and Contacts. It will attempt to create such a backup on your computer if there is not already one available.

Using the Backups Preferences, you can manage your device backups by way of deleting the ones you don't need. To do this, select a backup from the list, and click "**Delete**". On PC, you can also choose to show and delete backups created using iTunes, rather than only ones created using TouchCopy.

You can enable "Automatically delete backups upon disconnecting device" to ensure that a backup created by TouchCopy is deleted when you are finished using the app. This can help keep space free on your computer. However subsequent uses of TouchCopy will be quicker if there is an existing backup that TouchCopy can use to read the device's content.

On a Mac, you can also choose the location on your Mac where you'd like TouchCopy to create backups to and read backups from. Depending on which location you choose, you may be prompted to grant permission for TouchCopy to access the location.



Clicking this tab will automatically check for any available updates for TouchCopy. If an update is found, you will be directed to download the update.

Activation Details

To find your activation details in TouchCopy for Mac, click "License" in the toolbar on the left of the TouchCopy window. You can also deactivate TouchCopy from here.

This tab provides users with information about their specific activation details. TouchCopy activation code, activation date and expiration date (for rental licenses) are displayed for the user's convenience.

If you have not yet activated your software, this tab will enable you to enter your activation code. Once entered, you'll have access to the full, unrestricted version of TouchCopy (removing all demo limitations).

This section also offers a "Deactivate" button. Clicking this will allow you to remove your licence from the computer. This is handy if you wish to activate the licence on a different computer instead.

About TouchCopy

In this section, details are displayed about what version of TouchCopy is running, as well as a link to the Wide Angle Software website.

On Mac, you can access this information by clicking "TouchCopy" in the toolbar at the top of your screen, and then clicking "About TouchCopy".