



# iBackup Extractor User Guide

By Wide Angle Software Ltd.

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## Welcome

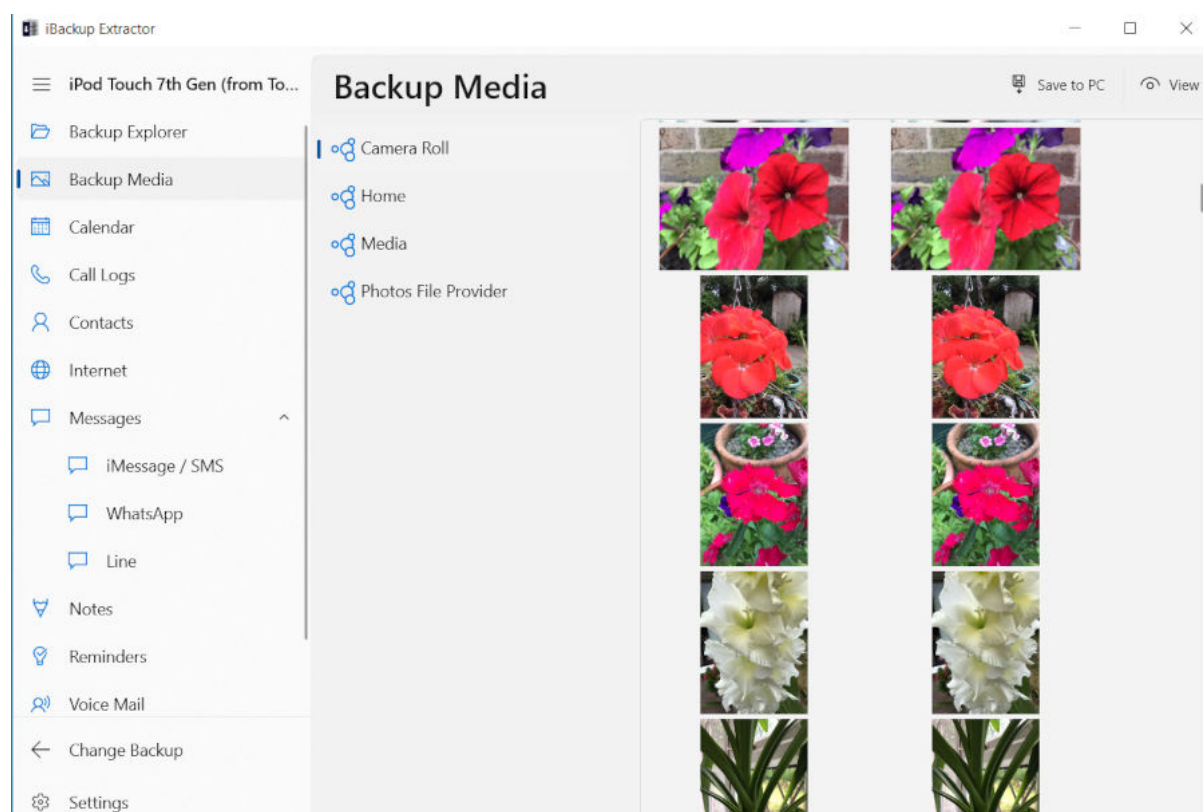
Welcome to Wide Angle Software's iBackup Extractor User Guide. This document will guide you through the steps to using the [iBackup Extractor](#) app on Windows PC or Mac.

iBackup Extractor is designed to find all your iPhone, iPod Touch and iPad backups stored on your computer and to provide easy access to the data stored in them.

iTunes (or Finder if you are using macOS Catalina or higher) creates a backup of your iOS device data whenever it syncs to your device. Or you can [manually create a backup](#) of your device. With iBackup Extractor, you can browse through the contents of these backups, without needing to connect the device itself.

With a single click, you can extract any file from your iOS device backup. Simply [download and install iBackup Extractor](#), choose the file you wish to extract and click "Copy".

This user guide will walk you through how to use iBackup Extractor and all of its features. Continue to our [Quick Start Guide](#) to get started!



## What can I access and copy with iBackup Extractor?

Audio Media	Voice Memos, Voice Mails
Visual Media	Photos (Camera Photos, Selfies, Portraits, Panoramic, Screenshots, Recently Deleted, images received in messages), Videos
Other Content	Messages (SMS, MMS, iMessage, WhatsApp, LINE), Contacts, Call Logs, Notes, Calendars, Safari/Chrome Bookmarks, Safari History, Files

To find out more about any of these features, use the menu at the top of your screen on mobile, or the menu to the left on your computer.

## Free Trial Download Limitations

The trial of iBackup Explorer allows up to 20 items to be transferred. View the full list of [iBackup Extractor trial limitations](#).

All limitations are removed when you activate the software by [purchasing an iBackup Extractor activation code](#).

See the [iBackup Extractor Terms and Conditions](#) for more information.

## iBackup Extractor Quick Start Tutorial

### Copying Photos from your iPhone, iPod, or iPad backups to your Computer

To get started, let's take a look at a common use case for iBackup Extractor: accessing photos in a backup, and saving them to your computer.

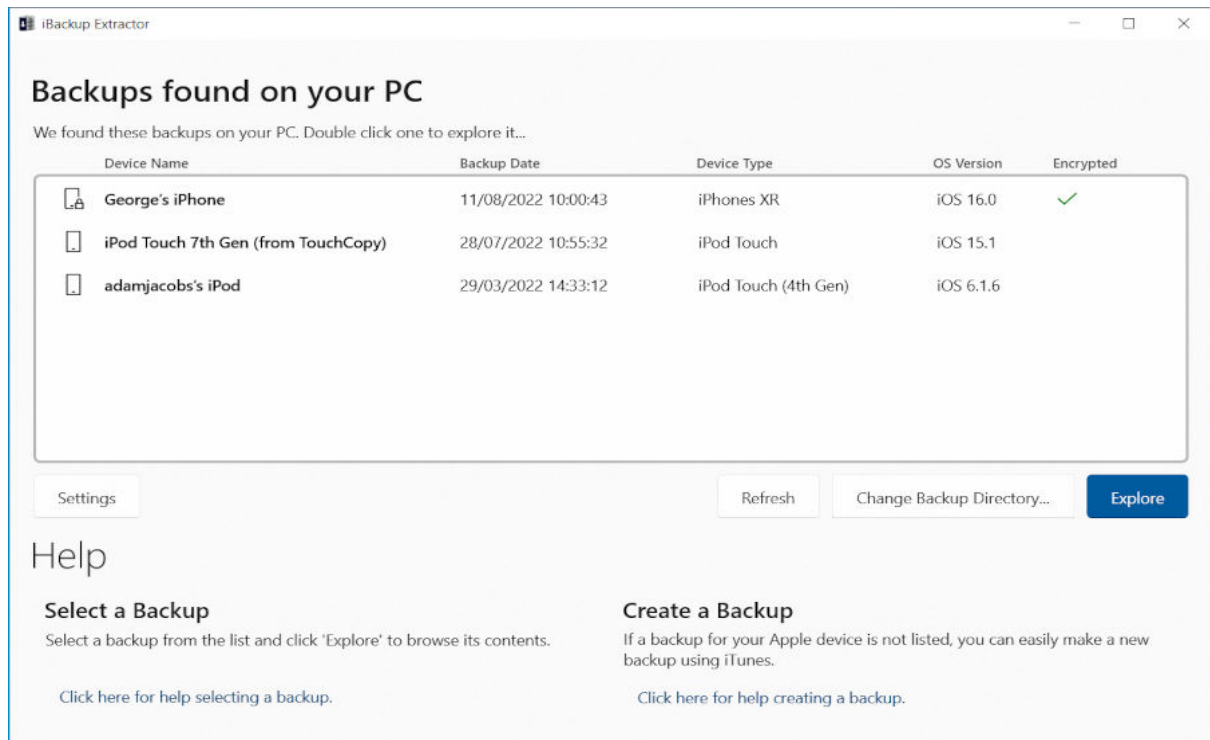
1. **Download and Install iBackup Extractor.**
2. Start up iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop or from your applications folder.
3. Select a backup from the backup selection home page of the program.
4. Click the "**Backup Media**" (PC) or "**Images**" (Mac) tab.
5. Select the photos you would like to extract from the backup and click "**Save to PC**" (Windows) or "**Copy to Mac**".
6. Choose where to save your photos to on your computer and click OK.

### Selecting which backup will be accessed

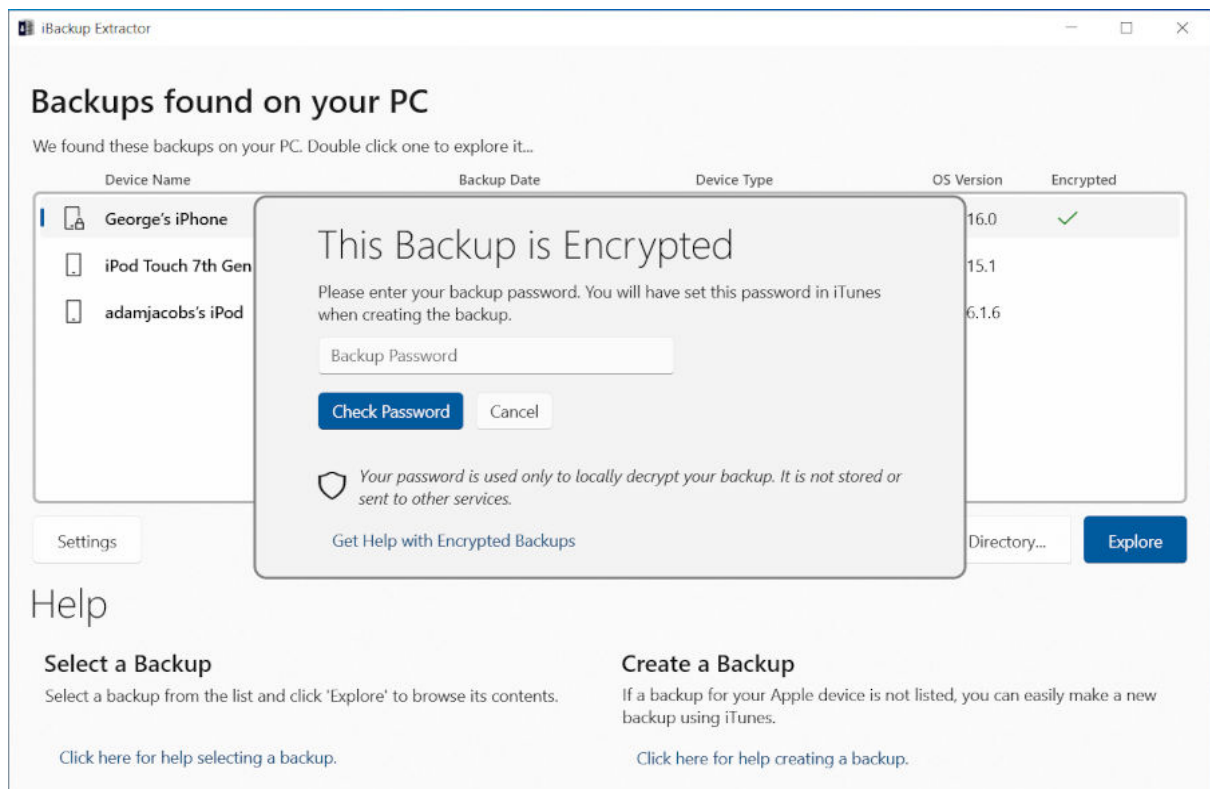
When you launch iBackup Extractor, you will be presented with a list of existing device backups which have been detected on your computer. To access a backup, select it from the list, and hit "**Explore**" (Windows) or "**Browse Selected Backup**" (Mac).

iBackup Extractor can access backups created by iTunes (or Finder if you are using macOS Catalina or higher). It cannot, however, access backups stored in iCloud.

If an existing backup has not been detected in the default location, you can tell iBackup Extractor to look in a different location on your computer by using the "**Change Backup Directory...**" (PC) or "**Change Location**" (Mac) button.

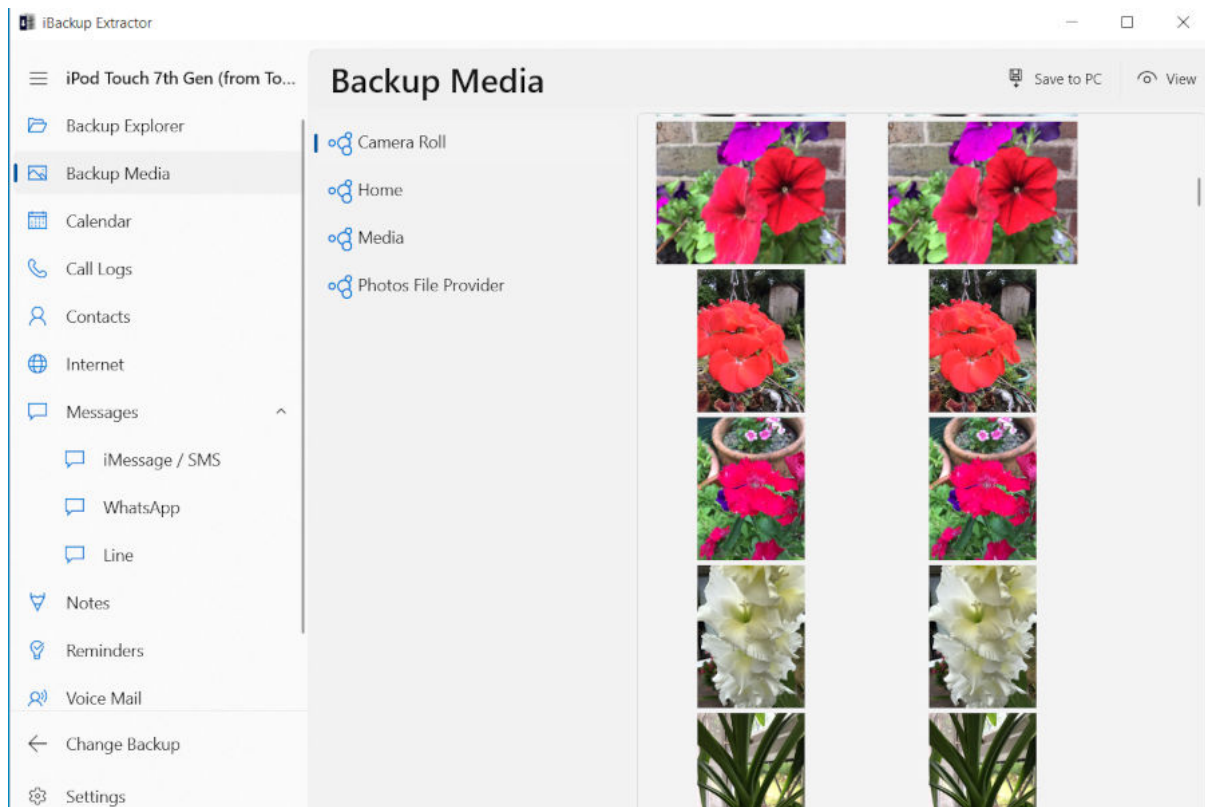


If your iPhone backup was encrypted when you created it, you will need to enter your backup encryption password in iBackup Extractor to view the contents of the backup. iBackup Extractor uses this password locally and securely on your computer for this purpose so that you can open your iOS device backup - this password is not saved or shared.



After this is done, you can start browsing through your backed-up data and extract it to your PC/Mac. Using the feature selection menu on the left of the program, you can browse through

your Calendars, Contacts, Notes, Messages, Photos, Call Logs and more, and extract these files to your computer.



### Creating a new backup of your iOS device

If iBackup Extractor does not find any iPhone backups on your computer and you still have access to your device, you can create a new backup as detailed in our guide on [how to create a backup of your device in iTunes or using Finder](#).

You can also choose to create an unencrypted backup on your computer, so that a password is not needed when using iBackup Extractor as detailed in our article on [how to remove encryption from iPhone or an iOS Backup](#).

## iPhone Backup Explorer

View and explore the files in an iOS device backup

iBackup Extractor is a backup explorer that allows you to browse your iPhone, iPod Touch and iPad backups. Viewing your backups is **totally free**. If you'd like to extract more than 20 items from the backup, you can [get a licence](#).

Usually, you can't gain access to these backups unless you restore them to a device. However, using iBackup Extractor you can view and extract files from even encrypted backups!

Quickly get to the files you need using the section navigation:

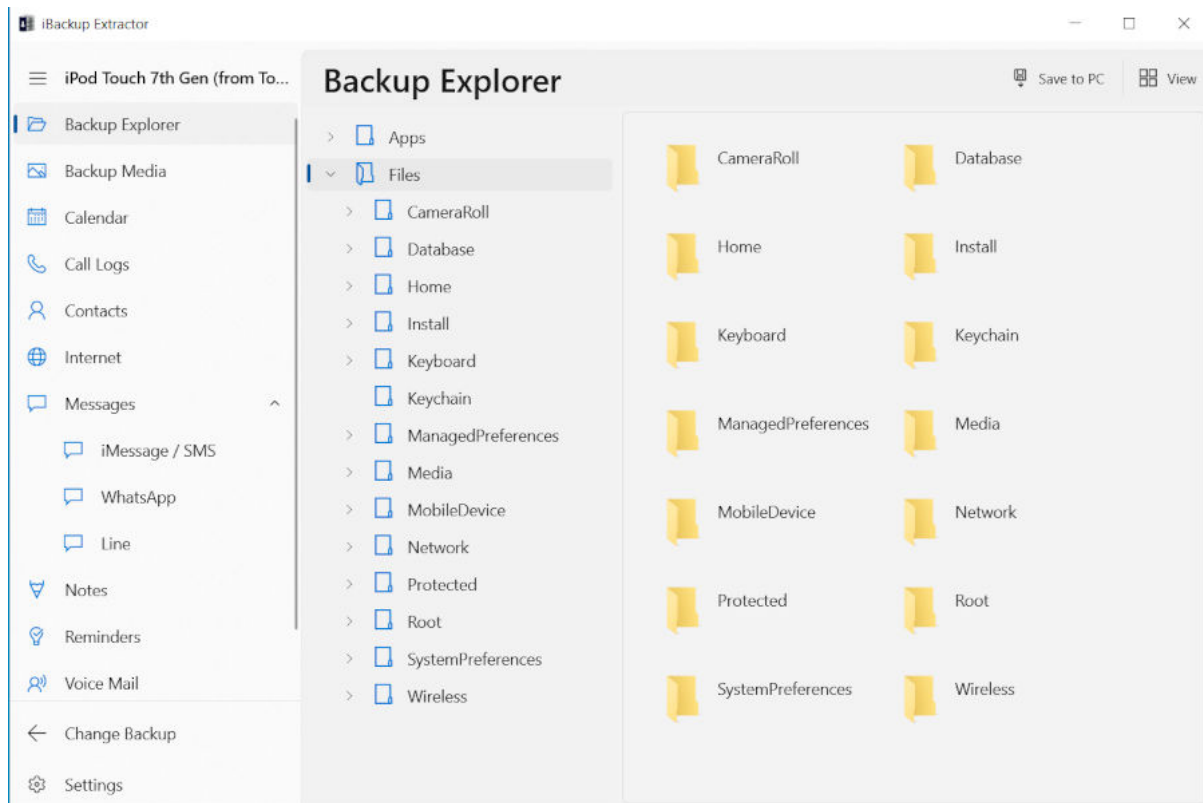
- [Calendars](#)
- [Call Logs](#)
- [Contacts](#)
- [Internet](#)
- [Messages](#)
- [Notes](#)
- [Photos](#)
- [Voicemail](#)
- [Voice Memos](#)
- [Reminders](#)

If you need access to other files and folders in your iOS device backup, click on the "**Backup Explorer**" (Windows) or "**Explorer**" (Mac) icon in the categories list.

In this tab, you can navigate through folders and files in your iPhone backup as you would through files and folders on your computer. The [trial version of iBackup Extractor](#) can extract 20 items from your iPhone, iPod Touch or iPad backup completely free of charge, so why not try it out?

Read on to find out how you can extract files from the backup and save them to your computer...





## Copying Files from your backup to your Computer

Simply select the files or folders you wish to copy from your backup to your computer and click the **"Save To PC"** or **"Copy To Mac"** button. Then choose the location on your computer where you wish to save your files and click OK.

## Recover Call History from iPhone Backup

Whenever you make or receive a call, your device will make a record of it in your iPhone's Call Log. If you wish to save this Call Log, for backup purposes, or for legal reasons, you can use iBackup Extractor. You can easily browse and copy your iPhone call history to your computer, or print it out!

Your device's call log storage may contain calls from various sources including telephone, WhatsApp, FaceTime, Skype and Microsoft Teams calls. A backup will only contain call logs from third-party apps like WhatsApp and Skype if they are contained in your iPhone's standard call log storage - iBackup Extractor will not be able to access the apps themselves to gain access to other call logs.

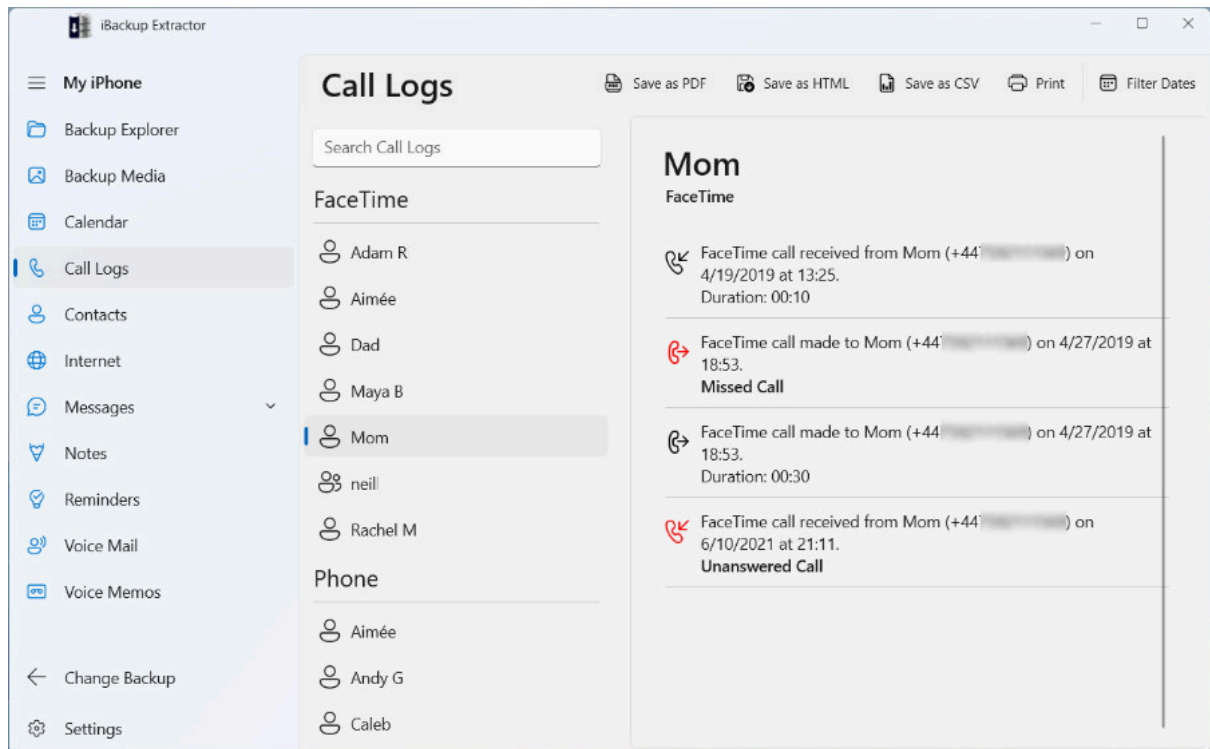
### How to Retrieve Call History from your iPhone, iPod, or iPad Backups

1. Download and Install iBackup Extractor, if you haven't already.
2. Launch iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop, or from your applications folder.
3. Select a backup from the list which you would like to access.
4. Click the Call Logs tab.
5. Select a contact whose logs you would like to extract and choose an export format from the options available (PDF, CSV or HTML).

### Displaying and Browsing Call History Logs

iBackup Extractor displays a list of contacts or numbers who have called you or have been called by you. Clicking on a name/number in the list displays the Call Log pertaining to that person.

iBackup Extractor will display information such as the date each call was made and the contact's name or number, if this call was missed or unanswered, and how long the call lasted.



If you're using iOS 13 or higher, encrypted iOS backups are required for iBackup Extractor to be able to recover your call history. If your call history is not showing up in iBackup Extractor and if you still have access to the iPhone that created a backup, **please create a new encrypted iPhone backup as detailed in this guide**. Then please extract your call history from your backup as detailed below.

### Extracting Call History Logs

Select which call logs you wish to extract by selecting one or more entries from the display list (if no entry is selected, the entire collection of Call Logs will be extracted), then choose an export format:

- Save as **PDF**: This format is great for sharing.
- Save as **CSV** (Comma-Separated Values): You can view this format in spreadsheet applications like Microsoft Excel, and makes for easy management for businesses.
- Save as **HTML**: You can view these files in internet browsers like Google Chrome, Microsoft Edge and Safari.

iBackup Extractor will then ask you where you want to save your call log files to your computer.

By default, each contact's call logs will be saved to an individual file on your computer. If you would prefer to **merge all selected call logs into a single file**, you can do this using **iBackup Extractor's settings**.

## Printing Call History

You can also print Call History Logs using iBackup Extractor. To print, simply select the entries you wish to print, and hit Print.

After clicking Print, your default print options will be displayed. Once you're happy with the options, click Print!

## Recovering Calendars from an iOS device Backup

The iPhone Calendar app is great for organizing our day-to-day lives - whether it be a family member's birthday, a dentist appointment, or counting down the days until your holiday, it's great to have it all accessible in the palm of your hand. You can copy your calendars from your device's backup to your computer for safekeeping, using iBackup Extractor. From there, you can even transfer the calendar to another device!

### Copying Calendars from your iPhone, iPod, or iPad backups to your Computer

1. Download and Install iBackup Extractor using the button below.
2. Start up iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop.
3. Select which backup you would like to access from the list of detected backups.
4. Click the Calendars feature.
5. Select the calendars you would like to extract and click "**Save as iCal**" (PC) or "**Copy to Mac**".

iBackup Extractor allows you to view and copy Calendars stored in your backups.

The instructions below also provide details on how to navigate the Calendars, and how to import iCal calendar files to another iOS device.

To view calendars in iBackup Extractor, select "Calendars" in the feature list.

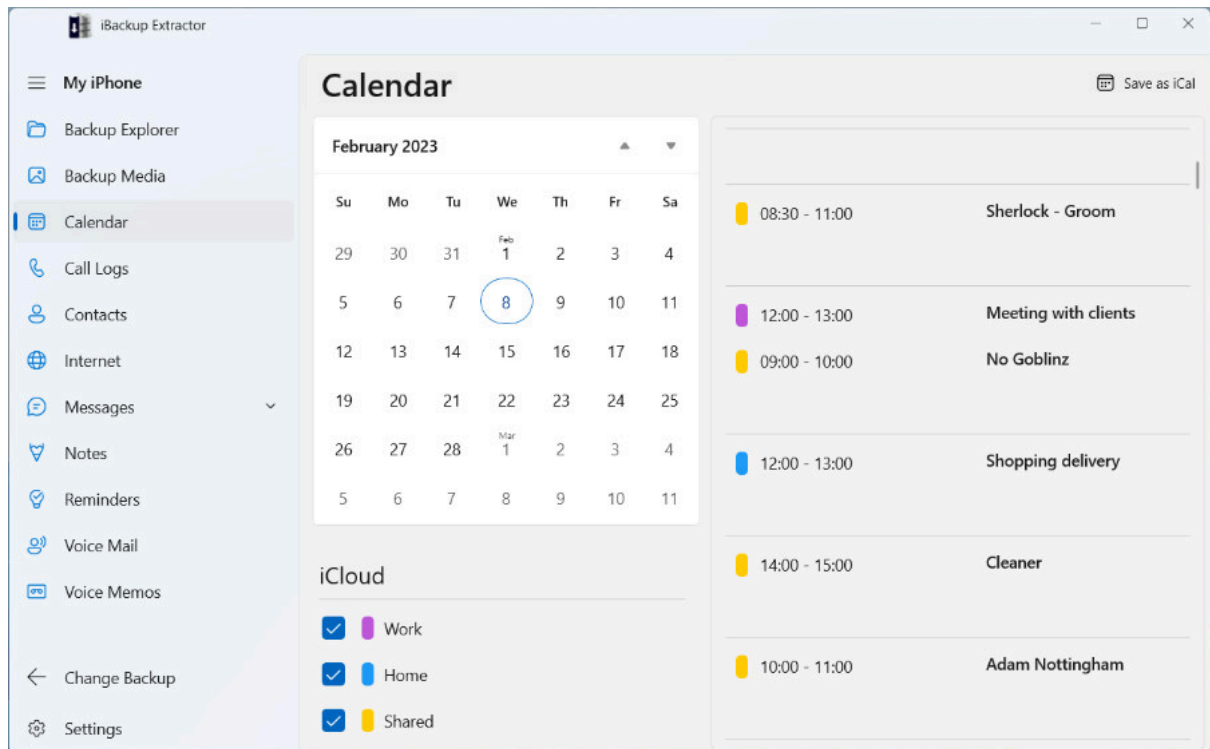
### Copying your backed up Calendars to your Computer

iBackup Extractor's Calendars feature will display all the calendars stored in your device's backup. By default, all your calendars are selected, and their events are showing in the calendar view.

You can copy all of your calendars by clicking on the "Save as iCal" (PC) or "Copy to Mac" button in iBackup Extractor without altering the calendar selections.

You can exclude certain calendars from your extraction. To do this, simply click the tick next to a calendar name to untick it.

Your calendars will be saved as iCal files which can be imported into most popular calendar management apps. Read on to find out how to do this.



### Changing the Calendar View

You can choose to view your calendar in different ways. By Day, Week or Month. You can navigate through your calendar by clicking on the appropriate button at the top of the main calendar view.

### Importing saved iCal files to another iOS device

Double-clicking on the iCal files saved by iBackup Extractor will automatically import them to your usual calendar manager such as Outlook or the Mac Calendar app.

You can then use iTunes (or Finder in macOS Catalina or higher) to sync these iCal files to another iOS device. Connect your iOS device to your computer, open iTunes or Finder and select your device. Click on the Info tab and check "Sync Calendars...". In iTunes, you'll now need to select the app you imported the calendars into (e.g. Outlook). Then click "Apply" or "Sync".

Note that iCloud needs to be disabled for calendar syncing to work. On your new iPhone, go to "Settings" > Your username > "iCloud" and disable iCloud for the Calendars app.

Check out our guide for more ways to [sync Outlook with your iPhone](#).

## Retrieve iPhone Contacts from a Backup

If you're unable to access contacts on your iPhone, perhaps because your device has been lost or stolen, or has a broken screen, you may be able to extract them from a backup of your device.

iTunes (or Finder if you are using macOS Catalina or higher) creates a backup of your iOS device data whenever it syncs to your device. Or you can [manually create a backup](#) of your device. Your contacts will be saved as part of such a backup so that you can restore your iPhone from the backup should you need to in the future.

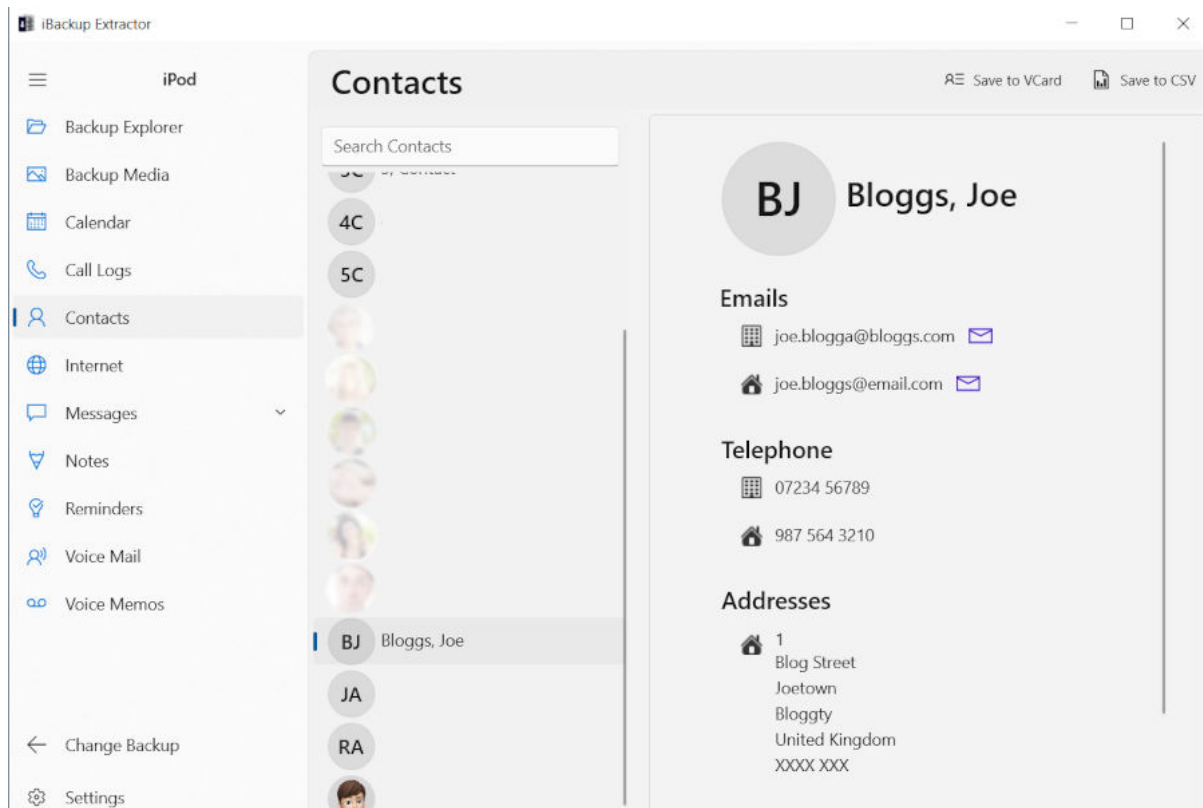
iBackup Extractor allows you to view contacts in your iPhone backup and extract them to your computer, ready to copy to your calendar app (like Microsoft Outlook or Mac Contacts).

### How to Extract Contacts from Your iPhone Backup

1. Download and Install iBackup Extractor using the button below.
2. Start up iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop.
3. Select the backup you want to access from the list.
4. To view and retrieve contacts from your backup, click "Contacts" in the iBackup Extractor feature list.
5. Select the contacts you would like to extract and choose to save as **vCard**, **CSV** or directly to the Mac Contacts app.

With iBackup Extractor, you can view and copy contacts from backups of any iOS device - your iPhone, iPod Touch or iPad.

Read on below to find out how to copy your iPhone contacts to your contact management app on your computer, and even how to transfer contacts copied by iBackup Extractor to another iOS device.



### Selecting contacts from your backup

You can select a single contact by clicking it in the list of contacts shown in iBackup Extractor.

Selecting a contact will show all the contact details in the contact preview to the right of the app.

You can select multiple contacts from the list by holding ctrl (PC) or cmd (Mac) while clicking contacts. Or to select all contacts in the list, click a contact then use ctrl+A (PC) or cmd+A (Mac).

### Exporting contacts to your computer

When you've made your selections, you can choose an export option:

- **vCard:** vCards are files that contain contact information about a person or company that can be understood by just about any Address Book or E-Mail program available. For example, vCards can be generated or imported into Windows Address Book, Outlook Express, Yahoo address book, etc.
- **CSV:** Comma-Separated Value files (CSVs) are fantastic if you want to keep a record of your contacts in spreadsheet format. This is great for professional users who need to sort, filter and edit their address book using an app like Microsoft Excel or Mac Numbers.  
This format is also best for importing multiple contacts into an address book app like Microsoft Outlook.



- **Copy to Contacts:** Copy your selected contacts directly to the Contacts app on your Mac.

### Importing contacts to an address book app

As you can see, you can easily copy your contacts directly into the Mac Contacts app straight from iBackup Extractor.

To have your contacts available in other contact managers like Microsoft Outlook, you'll need to manually import them.

You can import a batch of vCard contacts into Outlook, however, it takes some time, as you have to accept each card individually. Importing a single CSV file containing all your contacts is much more efficient. Find out how to [import contacts from a CSV file into Microsoft Outlook](#).

### Transferring contacts to a new device

To transfer your contacts to another iOS device, you'll first need to ensure that you import the contacts into your address book manager as detailed above.

You can then use iTunes (or Finder in macOS Catalina or higher) to sync your contacts to another iOS device. Connect your iOS device to your computer, open iTunes or Finder and select your device. Click on the Info tab and check "Sync Contacts". In iTunes, you'll now need to select the app you imported the contacts into (e.g. Outlook). Then click "Apply" or "Sync".

Note that iCloud needs to be disabled for contact syncing to work. On your new iPhone, go to "Settings" > Your username > "iCloud" and disable iCloud for the Contacts app.

Extra: You can easily copy contacts between iPhones, Androids and PC using our other program [Contact Transfer](#). Contact Transfer can perform direct transfers between devices, without the need to export to computer and import to address books.

## Extract Photos from an iPhone Backup

This article provides information on how to **recover iPhone photos and videos** and other files from your iOS device backups. This can be particularly useful if you accidentally deleted some iPhone photos or your iPhone is inaccessible, and you wish to check what files can be salvaged from a backup created when you last connected your device to your computer.

It is not possible to natively extract photos and videos from iPhone backups, as they are there in case you need to restore your iPhone from the backup rather than retrieve individual files.

iBackup Extractor is an application for both Windows and Mac users, which lets you browse and recover iPhone photos and other files from your backups which were made in iTunes (or in Finder if you are using macOS Catalina or higher). In this way, you can **retrieve photos you may have deleted or lost from your iPhone**, iPod Touch or iPad. Any images contained in your backup can be restored - iPhone camera images and videos, photos which were messaged to you, saved to your device, or just downloaded from the internet to your device.

### How to Recover Photos from a Backup of your iPhone:

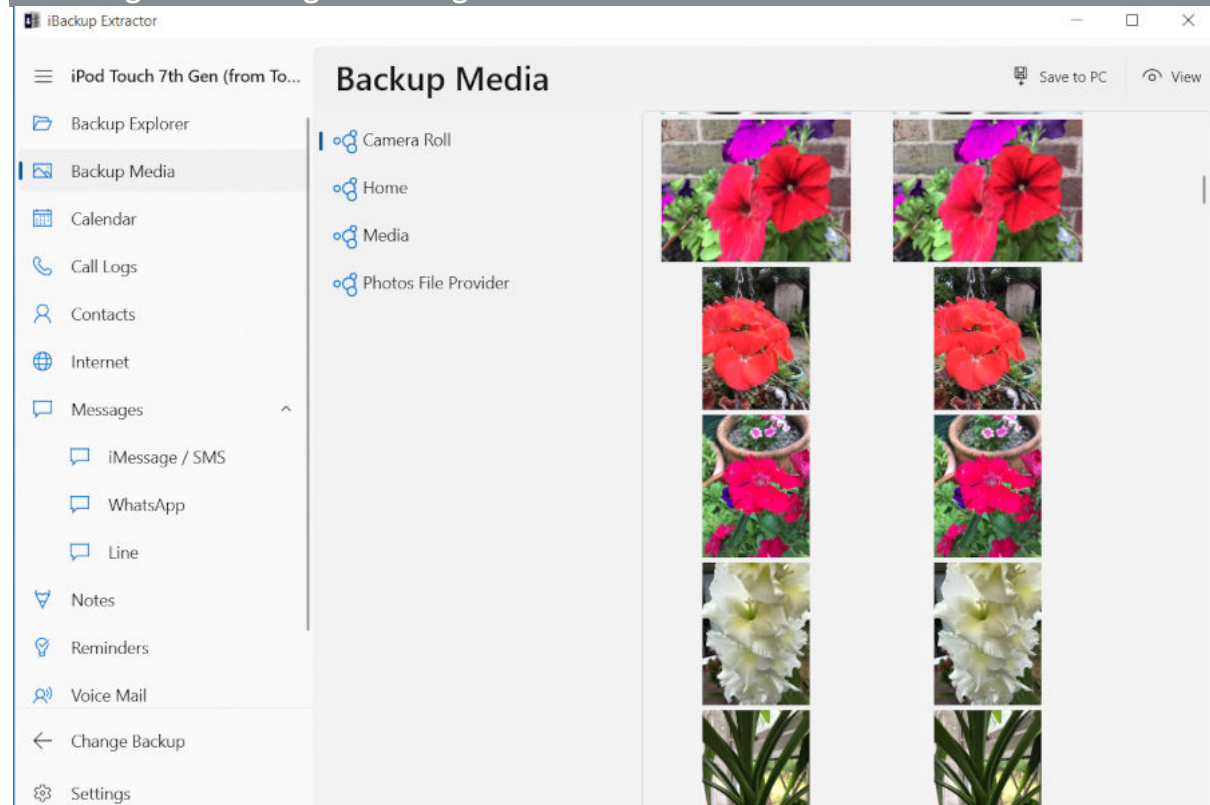
1. Download and Install iBackup Extractor if you haven't already done so.
2. Launch iBackup Extractor from your desktop (PC) or launchpad (Mac).
3. Select a backup from the list of detected backups which you would like to access.
4. Click the "**Backup Media**" tab (PC) or "**Images**" tab (Mac).
5. Select the images you would like to extract and click "**Save to PC**" or "**Copy to Mac**".

iBackup Extractor will copy your photos in the same quality as they are stored in your backup. The software will back up all image formats, from **JPEG**, **PNG**, **.HEIC** ([How to view HEIC formatted photos on your computer](#)), animated **GIFs** and even Apple **ProRaw** photos! iBackup Extractor will copy RAW photos in a .DNG format, without modifying or converting the file.

You can use this free download to see what backups are available on your computer, and what images are stored within them.

With this trial version of iBackup Extractor, you can even extract 20 items from your iPhone, iPod Touch or iPad backup completely free of charge.

## Browsing and Viewing Your Images and Videos



Many people ask how to view backed-up photos in iTunes. To view your images, firstly select the backup you wish to extract images from in iBackup Extractor. Once the backup has loaded, click on "**Backup Media**" (PC) or "**Images**" (Mac) in the feature list.

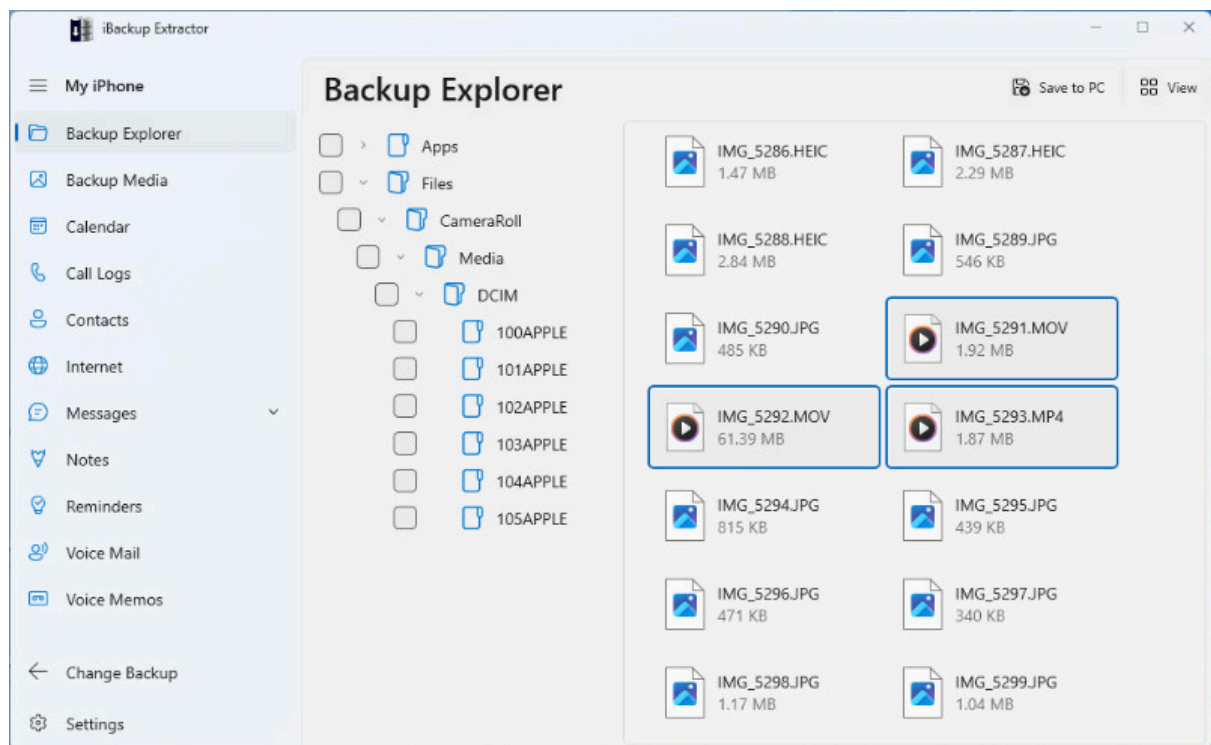
iBackup Extractor displays thumbnails of all the images stored in your backup.

To view a large version of an image, double-click the photo entry in the photo list, or click the "View" button (or "Preview" on Mac) on the Photo toolbar. To return to the thumbnail views, click the Close (X) button at the top of the "View Photos" window.

## Copying Videos from an iPhone backup

- On Windows, open the "Backup Explorer" feature and navigate to Files > CameraRoll > Media > DCIM.
- On Mac, open the "Explorer" feature and navigate to Domains > CameraRoll > Media > DCIM.

Here you can browse your folders within DCIM for your videos. You can tell which items are videos because their file extension will show a video type like .MOV or .MP4. You can then select the videos you wish to copy and click **"Save to PC"** or **"Copy to Mac"**.



## Retrieve Internet History from iPhone Backup

Your iPhone's browser, Safari, does a great job of saving your internet search history and your bookmarked pages. iBackup Extractor allows you to browse through your backed-up iOS device's Internet History and Bookmarks and allows you to save these pages as links or to open them on your preferred browser on your PC or Mac.

### Save iPhone internet bookmarks to computer

1. Download and Install iBackup Extractor.
2. Start up iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop.
3. Select a backup from the list of available backups which you would like to access.
4. To view the Internet data stored on your iPhone backup, click the Internet feature.
5. Select the bookmarks you would like to save and click "**Copy as Shortcuts**" or "**Copy to Mac**".

### Displaying and Browsing your Internet Data

iBackup Extractor displays Bookmarks, as well as your Internet browsing history (PC-only) stored in iTunes or Finder backups of your iOS device. Clicking on an individual bookmark, or a website in your browsing history in iBackup Extractor loads the website on the right side of the window. To load the selected page in your default browser itself, simply click "Open in browser".

You can switch between **Bookmarks** and **History** by clicking the tabs with the same name over the list. Safari, Chrome and Edge Bookmarks are supported, as well as Safari Browsing History.

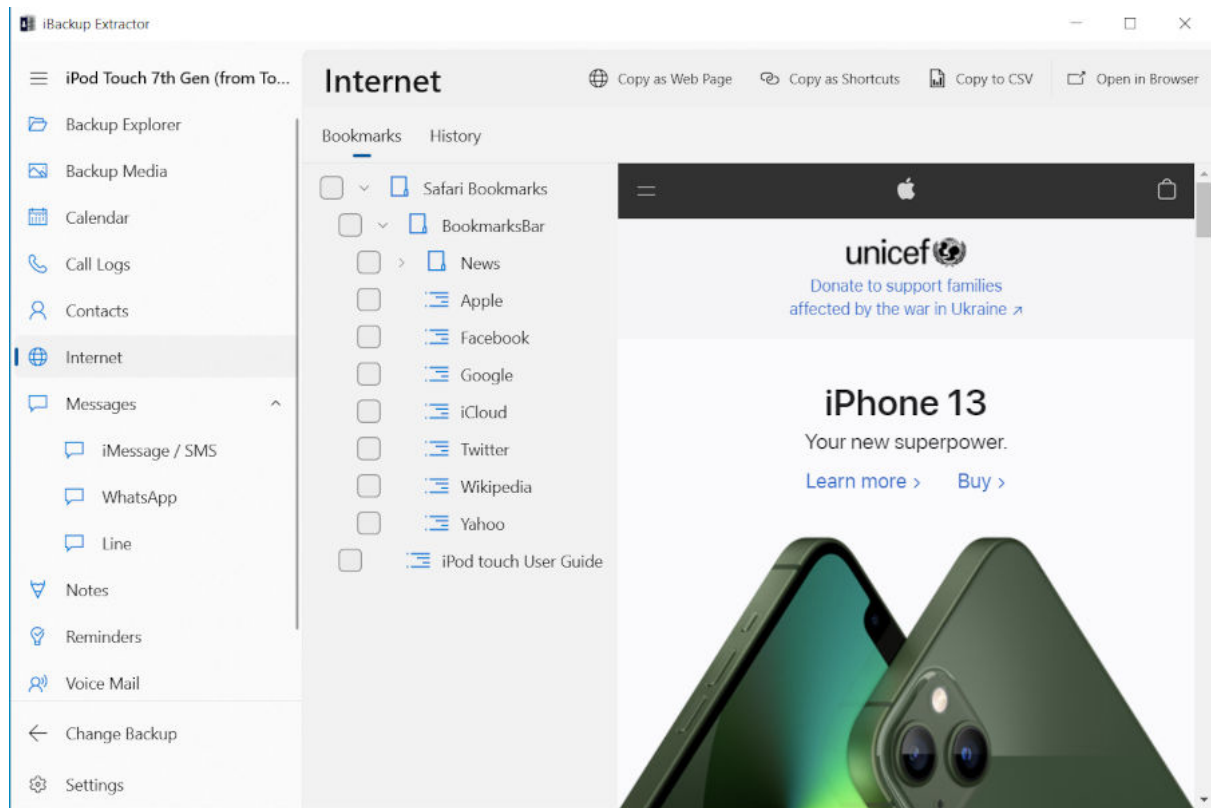
### Saving Internet History and Bookmarks

Select the bookmarks or history you wish to export. On PC, use the checkboxes next to each folder or record to select them. On Mac, you can select multiple records by holding cmd on your keyboard while clicking them.

Selected bookmarks and browsing history can be exported to a file on your PC or Mac by clicking the following buttons in iBackup Extractor:

- **Copy as Webpage** - creates an HTML file containing your bookmarks or Internet browsing history.
- **Copy as Shortcuts / Copy to Mac** - save your chosen bookmark or a website in your browsing history as a shortcut on your computer. A .url file will be saved on PC; whereas a .webloc file will be saved on Mac.
- **Copy to CSV** - export your bookmarks or browsing history to a spreadsheet format. You can view CSV files in spreadsheet apps like Microsoft Excel.

You'll finally be prompted to choose a location on your computer to save your file/s to.



## Extract Messages from iPhone Backup

When you connect your iPhone to iTunes (or Finder if you are using macOS Catalina or higher), a backup will be made of your device, and this backup contains all of your messages stored on the device at this time. This is handy, because if anything then happens to the iPhone (messages deletion, water damage, screen breakage, stolen device), at least your data will be backed up.

The only problem is, you can't just access the contents of the backup in order to see or save individual messages. However, you can use an iPhone SMS extractor like iBackup Extractor to access your backup, extract any SMS, MMS, iMessage, WhatsApp and LINE conversations from your iPhone backup, and then save them to your computer.

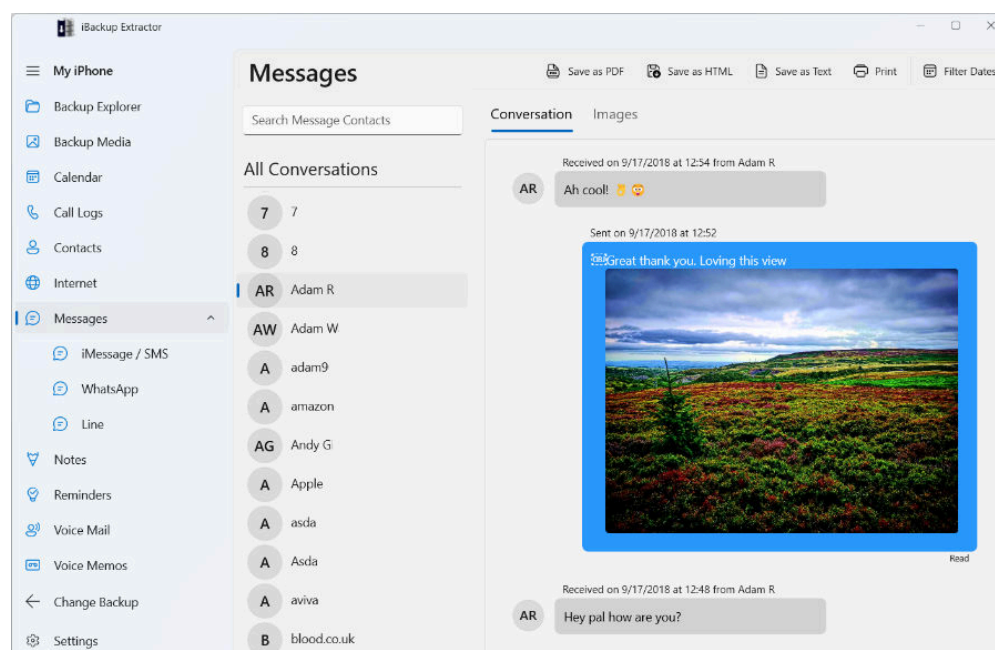
### Extract text messages from iPhone backup

1. Download and Install iBackup Extractor from the button below.
2. Start iBackup Extractor from your Desktop (PC) or from Launchpad (Mac).
3. Select a backup from the list of available backups which you would like to access.
4. Click the Messages tab.
5. Select the messages you would like to save and click "**Save as PDF**".

### Copy messages to your computer

To view SMS, MMS and iMessage content in your backup, click the Messages feature from the list in iBackup Extractor.

iBackup Extractor displays a list of contacts with whom you have had conversations. Clicking on a contact or group in the list shows the text (SMS), multimedia (MMS) messages, iMessages, WhatsApp or LINE messages sent and received in that conversation.





With a contact selected and a conversation displayed, select an export type in the iBackup Extractor control bar to save that conversation to your computer:

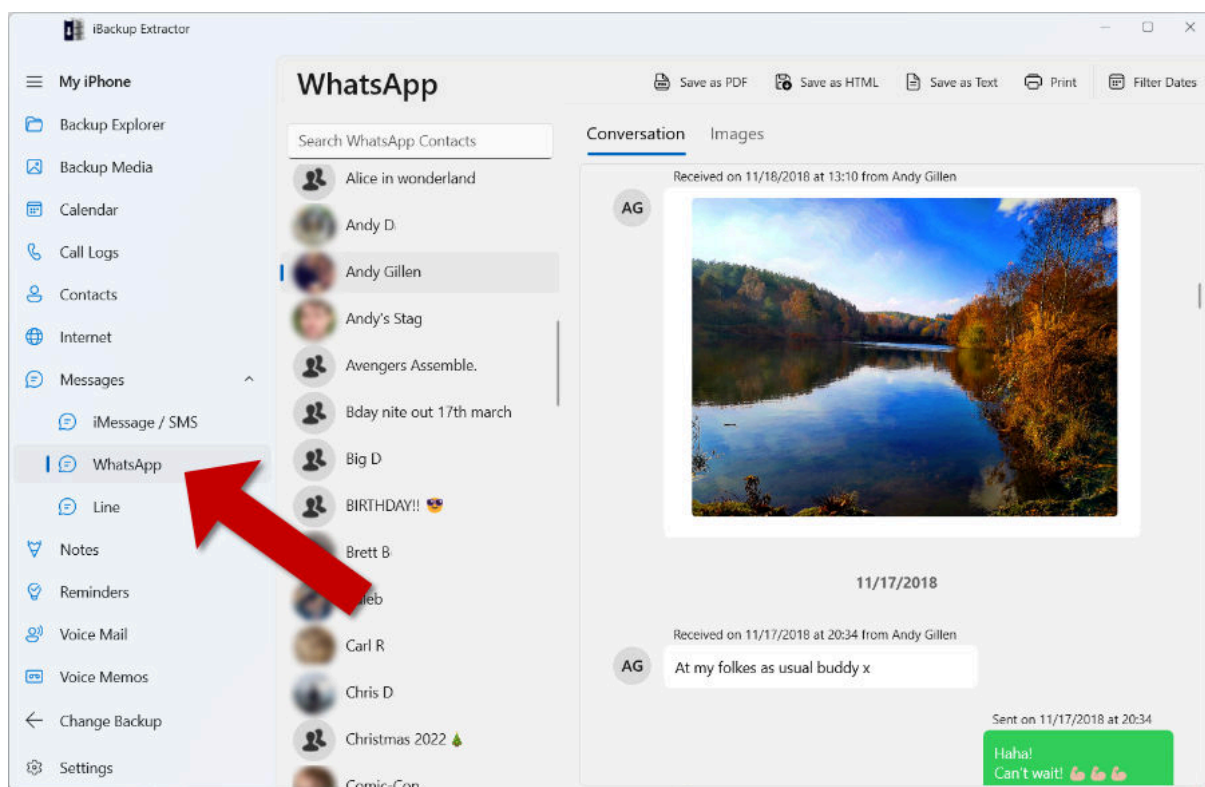
- **PDF:** Saves the selected conversation as PDF, including all attached images in the same file. This option is great for sharing.
- **HTML:** Saves the conversation as an HTML file. You can view HTML files in internet browsers like Microsoft Edge, Google Chrome and Safari. In [iBackup Extractor options](#), you can choose to embed images or save them into a separate folder.
- **Text:** Saves the conversation as Plain Text. This format will not save attached media like images, nor will it be styled with coloured message bubbles.

### Print messages from an iPhone backup

If you wish to print messages out from a backup made of your iPhone, simply select the conversations you would like to print and click "Print" from the iBackup Extractor toolbar. You'll be presented with your PC or Mac's default print settings. When you're happy with the settings, hit **Print**.

### Extract WhatsApp messages from a backup

iBackup Extractor can also access and extract messages sent and received using WhatsApp. If your backup contains such messages, they will be displayed under the WhatsApp header in the Messages tab in iBackup Extractor. As with other types of messages, simply click on a contact to open the conversation, and then you can save them to your computer or print them out.





## Retrieve Notes from a Backup of your iPhone, iPad or iPod Touch

The iPhone Notes app is great for making quick notes to yourself, be it shopping lists, lecture notes, or reminders. These notes get backed up as part of your backup when you sync your iPhone with iTunes (or Finder if you are using macOS Catalina or higher), so you can recover important notes if anything happens to the device or if the notes get accidentally deleted.

Unfortunately, you cannot directly access your notes from a backup. For this reason, to retrieve your notes, you can either perform a full restore from the backup to your iOS device, or use an app like iBackup Extractor to extract the notes from the backup and save them to your computer.

### How to Recover Notes from iPhone Backup

1. Download and Install iBackup Extractor.
2. Launch iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop.
3. Select an iPhone backup from the list which you would like to access.
4. Open the Notes feature.
5. Select the notes you would like to save, and choose to save as PDF, HTML or Plain Text.

### View and Extract Notes from a Backup

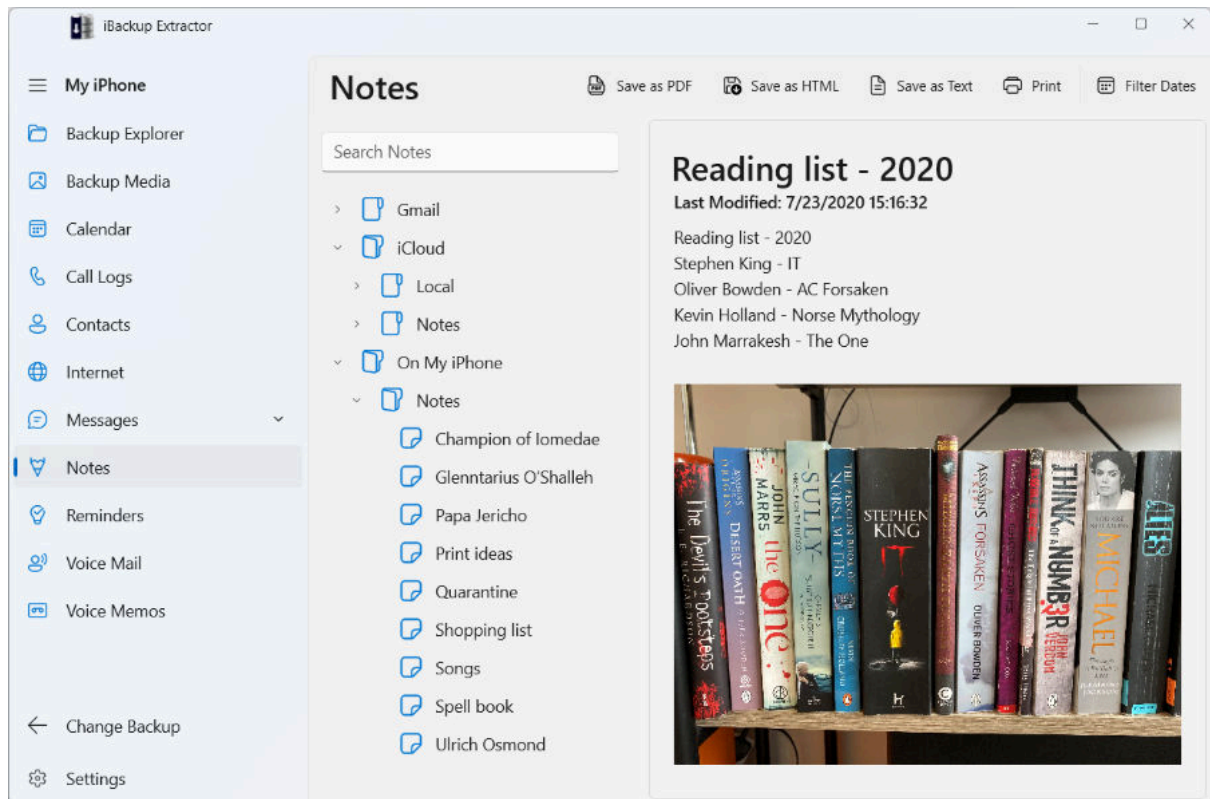
To view the notes available in your device's backup, click "Notes" in the iBackup Extractor categories list; this will display the Note viewer.

You can browse through your folders and notes from the list and click on a note entry to select it. Once selected, the note will be shown on the right side of the application's window. Here you will be able to see when it was last modified, and the contents of the note itself.

To save your selected notes, simply click one of the export methods in the iBackup Extractor toolbar:

- **PDF:** Save the selected notes as PDF files, including all attached images in the same file. This option is great for sharing.
- **HTML:** Export the notes as HTML files. You can view HTML files in internet browsers like Microsoft Edge, Google Chrome and Safari. In **iBackup Extractor options**, you can choose to embed images or save them into a separate folder.
- **Text:** Save the notes as Plain Text. As the name suggests, this format will save text only - no media like images.

Finally, you'll be prompted to choose where to save the notes to on your computer.



iBackup Extractor is unable to access Notes which are "Locked" and password-protected in your backup.

You can remove the lock from a note by opening it on your iPhone, tapping the menu (3 dots), and then tap to "Remove" the lock. Once unlocked, a new backup of the device will be required for iBackup Extractor to be able to access the newly unlocked notes.

### Print out notes from your backup

To print out notes from a backup of your iPhone, iPod Touch or iPad, simply select the notes that you wish to print, and click "**Print**" from the iBackup Extractor toolbar. You'll then be presented with your default print options for PC or Mac. When you're happy with the settings, click Print!

### Importing notes to your new iPod, iPhone or iPad

Any notes retrieved from your device backup by iBackup Extractor can be imported to your new iPod Touch, iPhone or iPad by following the [steps provided by Apple](#).

## Retrieve Voicemails from iPhone Backup

**"Does iTunes backup voicemails?"** Yes - When your iPhone backs up with iTunes (or the Finder app in macOS Catalina or higher), your voice mails are included in the data saved to the backup. This means that precious or important voice mails are safe if anything should happen to the original on your device. To get direct access to these voicemails, you'll need to use an extraction tool. iBackup Extractor allows you to browse through your backed-up voice mails and save them safely to your computer.

To transfer voice mails from your iPhone backup to your computer, follow these steps...

1. Download and Install iBackup Extractor on your computer.
2. Launch iBackup Extractor by double-clicking the iBackup Extractor icon on your desktop.
3. Select the backup you want to access from the list of available backups.
4. Open the Voice Mail feature.
5. Select the voice mails you would like to save and click "**Save to PC**" or "**Copy to Mac**".

### Save iPhone Voicemails

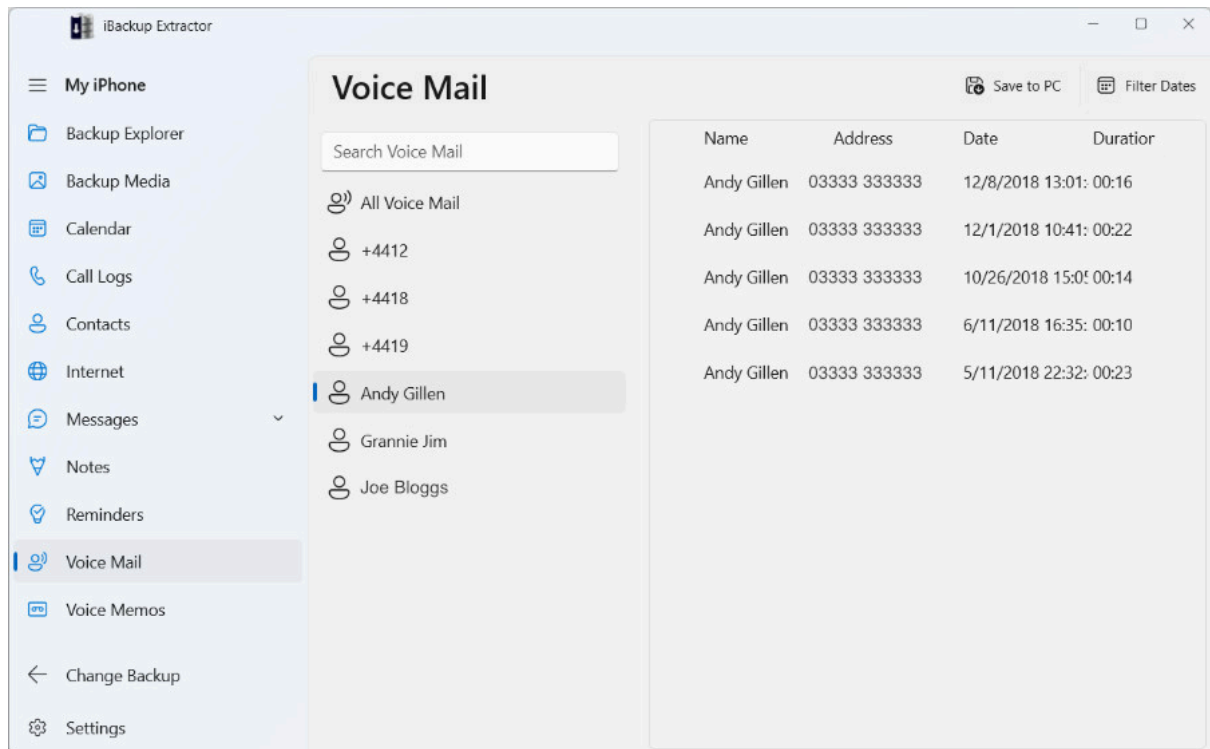
With iBackup Extractor you can access voice mails from your device backups and extract them safely to your computer.

iBackup Extractor can only display and extract voice mails if your iPhone supports Visual Voice Mails. This service is provided as part of the Visual Voice Mail data plan from your mobile service provider. You can determine if your wireless carrier includes Visual Voice mail as part of their service from [here](#)...

### [Wireless carrier support and features for iPhone](#)

Click the Voice Mail feature in iBackup Extractor to access and display all available voice mails from your device backup.

Then, select which voice mails you would like to save to your computer, and hit the Save/Copy button.



## Playing your Voicemails

On Mac, you can play your voice mails directly from your backup by clicking the play icon next to a voice mail entry in the list.

When copying your voice mails to your computer, they are saved as AMR files. Such files can only be played with certain software.

Mac users can play AMR voice mail files with QuickTime Player. However, if you do not have access to this software, or if you are using a Windows PC, you may need to download a free piece of software such as “AMR Player”, to listen to your saved voice mails.

## Copy Voice Memos from iPhone backup to PC or Mac

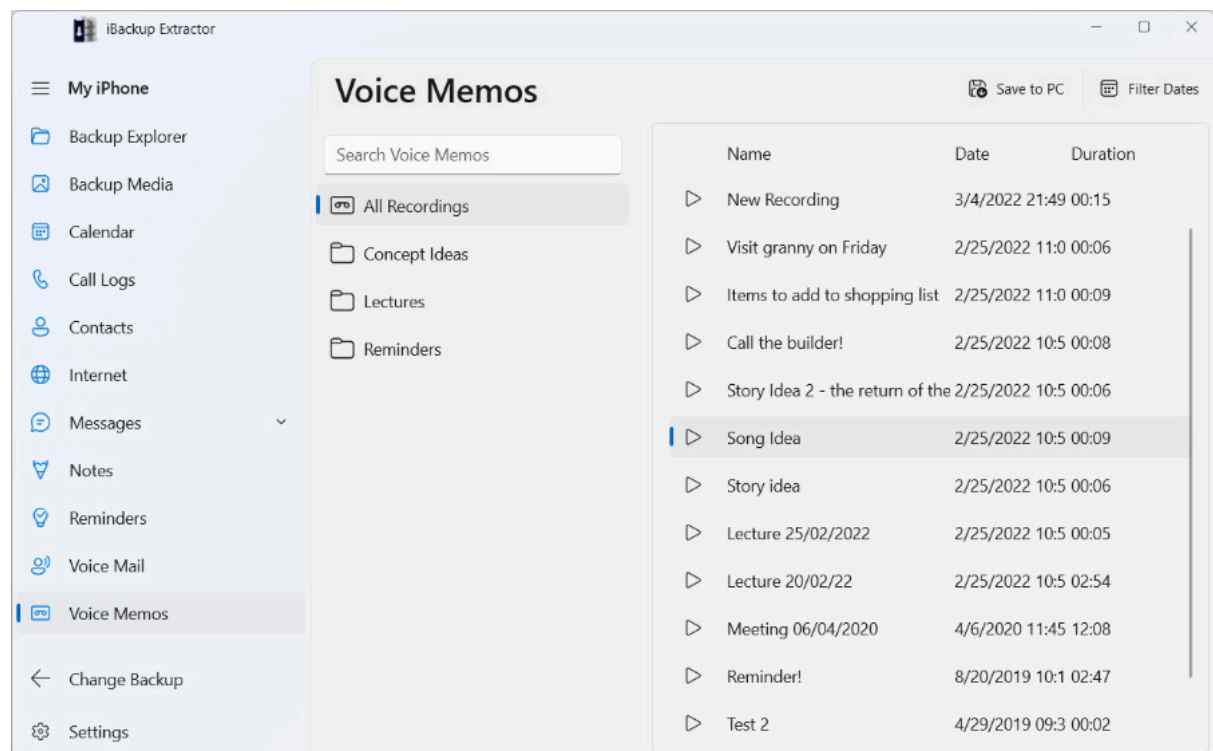
Voice Memos are an incredibly handy tool provided by the iPhone. You may find that you have amassed a long list of recorded notes, reminders, lectures, song snippets and more in the Voice Memos app.

Unfortunately, storing these Voice Memos on iPhone can get messy, and can take up a lot of precious storage space on your device. You may want to save your memos to your computer and then delete them from your device to clear space, or you may have accidentally deleted important memos that you need to recover; whatever the reason, iBackup Extractor can help.

### How to Retrieve Voice Memos from your iPhone, iPod, or iPad Backups

1. Download and Install iBackup Extractor, if you haven't already.
2. Launch iBackup Extractor on your PC or Mac.
3. Double-click the backup containing your desired voice memos to start browsing its contents.
4. Click the **Voice Memos** section in the feature bar on the left.
5. Select the voice memos you wish to extract, then click "**Save to PC**" or "**Copy to Mac**".
6. Choose a location on your computer to save your voice memos and complete the save.

Voice memos are saved as .m4a files on your computer.



## Accessing and Browsing Your Voice Memos

iBackup Extractor can access Voice Memos from backups of your iPhone, iPad or iPod Touch.

To access a backup, launch iBackup Extractor, where you will see a list of the backups currently stored on your computer. Simply select your desired backup and click on "Explore" (PC) or "Browse Selected Backup" (Mac).

If your backup is encrypted, you'll be prompted to enter your backup encryption password to gain access to the backup. [Can't remember your iPhone backup password?](#)

Now you can explore the contents of your backup! Click Voice Memos from the list of features on the left. Here you can see a list of Voice Memos which are stored in your iPhone's backup. See details like the name of the memo, the date it was created on your iPhone, and the duration of the recording.

## Playing iPhone Voice Memos on your PC or Mac

You can play your iPhone voice memos through your computer with iBackup Extractor. Simply click the play button next to the memo you wish to play, and ensure your volume is up!

## Sorting and Searching

There are a number of tools which allow you to quickly get to the memos you want:

1. **Date Range / Filter Dates:** Set a start date and/or an end date to filter your voice memos. iBackup Extractor will only show memos created between your chosen dates.
2. **Sort Order:** Changes the order of your voice memo folders (switches between listing your folders by date created and alphabetically).
3. **Search:** Type in a name of a particular voice memo in the search bar to go straight to it, without having to search through your entire list.

## Copy iPhone Voice Memos to Computer

You can select multiple voice memos in your list by holding ctrl (PC) or cmd (Mac) on your keyboard while clicking multiple voice memo entries.

Once you have selected the voice memos you wish to extract from your backup, simply click the "Save to PC" or "Copy to Mac" button in the toolbar at the top of your iBackup Extractor window.

Next, choose the location on your computer where you wish to save the voice memos to.

Your iPhone voice memos will be saved to your computer in M4A (.m4a) format. You'll be able to listen to your voice memos whenever you want using your default music player!

## Extract Reminders from an iPhone backup to your computer

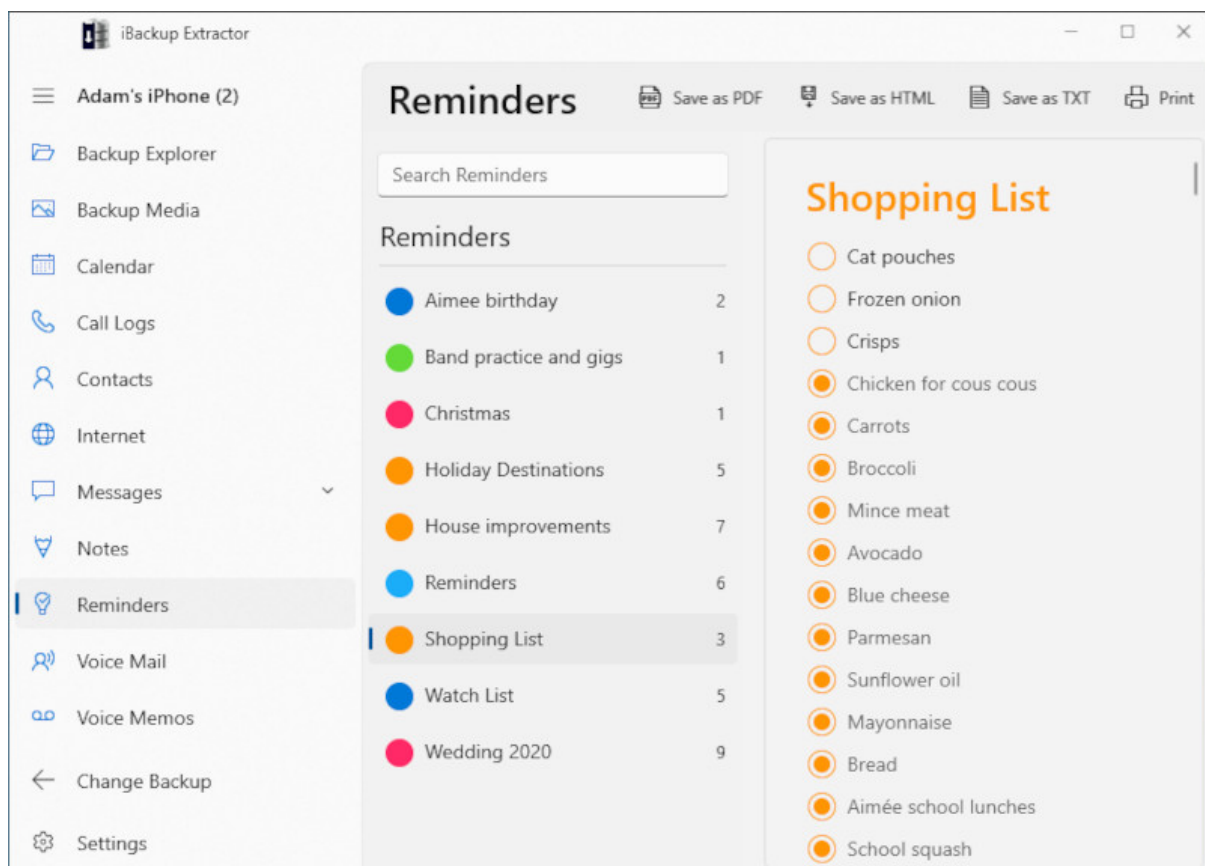
Reminders are incredibly handy for creating lists of tasks. iBackup Extractor can access and extract reminders from backups of iOS devices running iOS 8 and higher.

With iBackup Extractor, you can save your iPhone reminders as HTML, PDF or Text formats, or even print them off!

**This feature is currently only available in the Windows PC version of iBackup Extractor.**

Follow these steps to extract reminders from your iPhone, iPod or iPad backup to your computer...

1. [Download and install iBackup Extractor on your computer.](#)
2. Launch iBackup Extractor and select the backup you wish to access.
3. Click the "Reminders" feature in iBackup Extractor, select the reminders that you'd like to save.
4. Finally, choose to copy the selected reminders as HTML, PDF or Plain Text to save the reminders to your computer.



Detailed Descriptions of the steps can be found below.

## Viewing your iOS device Reminders

To view all reminders stored in your selected iOS device backup, click "Reminders" from the feature list on the left of iBackup Extractor.

**iBackup Extractor** will display a list of your device's reminders. Click a reminder to see all of the tasks stored within the entry. You can search for a particular reminder or task by using the search bar.

The numbers shown next to a reminder title (as seen in the image above) indicate the number of uncompleted tasks in a reminder list... I have some work to do!

## Extract iPhone Reminders from a backup to your computer

When a reminder group has been selected, and the list of reminder tasks is displayed in the pane on the right, you can transfer the reminder list to your computer. iBackup Extractor offers 3 export formats for your reminders:

- **Save as HTML**- This will prompt you to choose a location to save the file to, and then iBackup Extractor will copy the reminder list as an HTML file. You can double-click the HTML file from its location to open the reminder list in your default web browser.
- **Save as PDF**- PDF is one of the most popular file formats for sharing information. If you'd like to save your reminders in PDF format to make it easy for sending a list to a friend or colleague, use this export format.
- **Save as TXT**- Save your reminders as plain text files.

## Printing Reminders

If you want a hard copy of your Reminders, you can print them out using iBackup Extractor. This can be done by selecting a reminder group, and then hitting the "Print" button. Your standard print options will be displayed enabling you to print off the selected reminder.

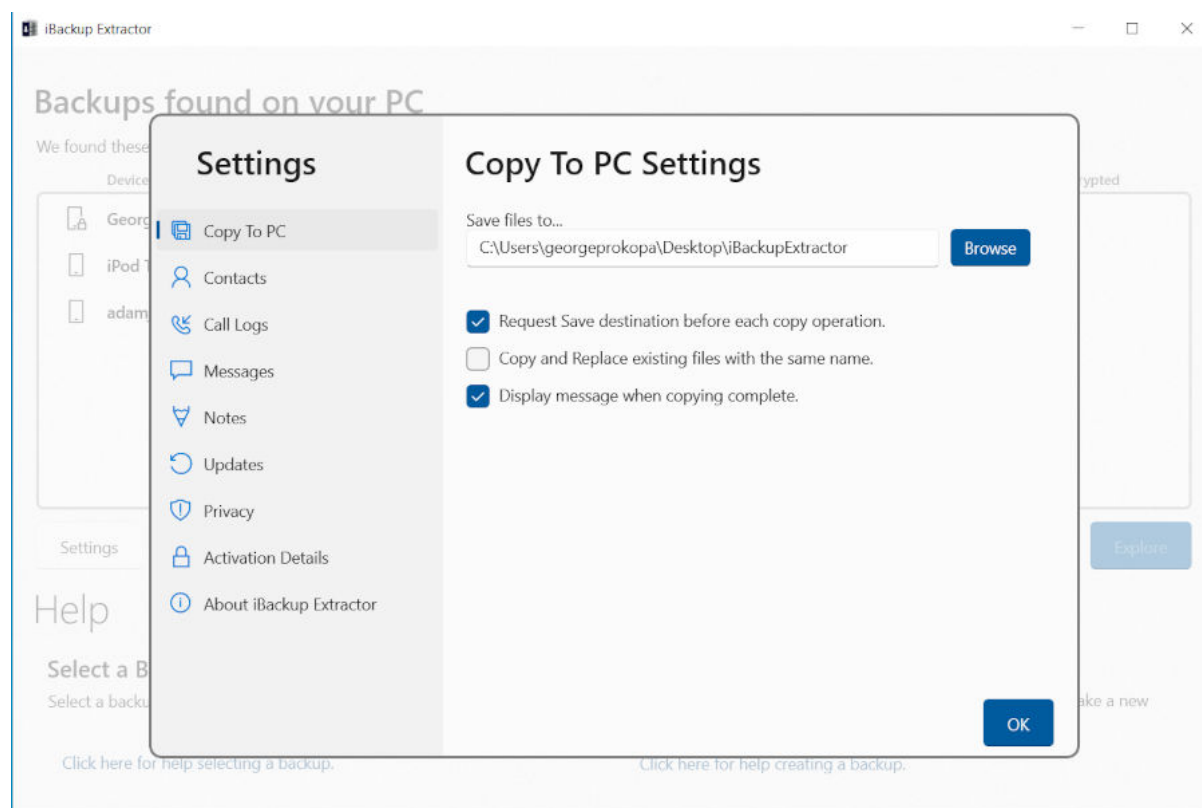


## iBackup Extractor Options

This page explores how you can customize iBackup Extractor with options. All options can be accessed by clicking "Settings" (PC) or "Preferences" (Mac) in the toolbar on the left of iBackup Extractor.

### Copy Options (Copy to PC/Mac)

**Default save path:** Whenever you save or extract files from your backups, this path will be selected by default to save you time. To use this path for all file saves, uncheck "Request save destination before each copy operation" (PC) or "Show message to select save location before copying" (Mac).



**Copy and replace existing files with the same name:** With this option enabled, existing files in your chosen location will be replaced with files with the same name during your copy. While disabled, a new file will be saved to your location, without overwriting the existing file.

**Show message on copy complete:** iBackup Extractor will let you know when it has completed copying your chosen files from your backup.

### Contacts (PC only)

Choose to sort your contacts in iBackup Extractor alphabetically by first name or last name.

On Mac, you can change this order (by first name or last name) in the Contacts feature itself, by using the "Sort Order" button.

## Call Logs

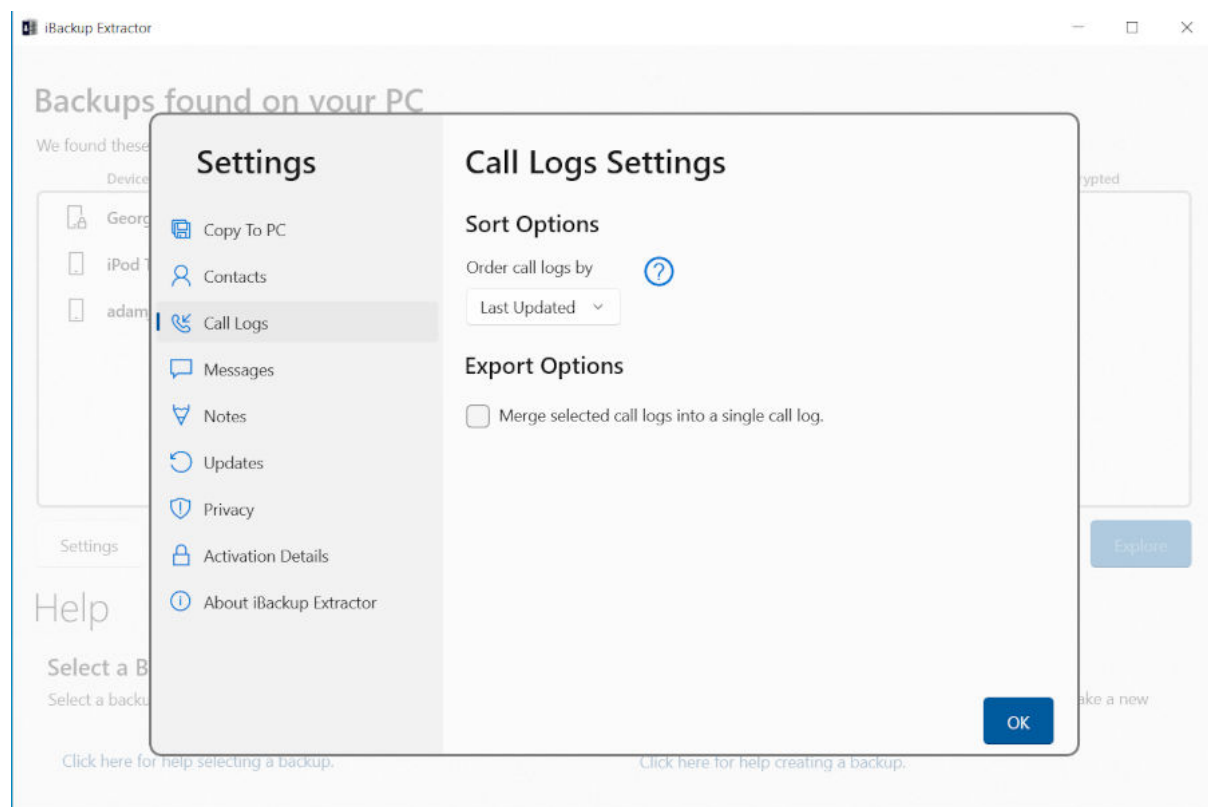
**Sort Options (PC only):** Choose to sort your logs by Name (alphabetically), or by when they were Last Updated.

You can change this sort order on Mac by using the "Sort Order" button in the Call Logs feature.

**Limit Options:** Limit the number of logs displayed in iBackup Extractor. For example, setting this option to "10" will mean that iBackup Extractor will display the most recent 10 days' worth of Call Logs which are available in your backup.

**Contacts:** Choose to include or exclude the contact number with each call log from a contact.

**Export Options:** Here you can enable call log merging. With this enabled, you can select call logs from multiple contacts and combine the selected call history in a single file.



## Messages

**Limit Options (Mac only):** Here, you can limit the number of messages which are loaded into view in the Messages feature. This is especially useful for users who have slower machines - loading only a few of the most recent messages of a large conversation can save lots of loading time if you are only looking for a certain message.

**Search Options (Mac only):** Using the dropdown box, choose where you'd like to search for contacts or specific messages when using the search bar in the Messages feature. For

example, if you want to search for your conversation with "Joe Bloggs", set the search preference to "Participants Only"; whereas if you want to search for specific messages where "wedding" was mentioned, set this search preference to "Participants and Messages".

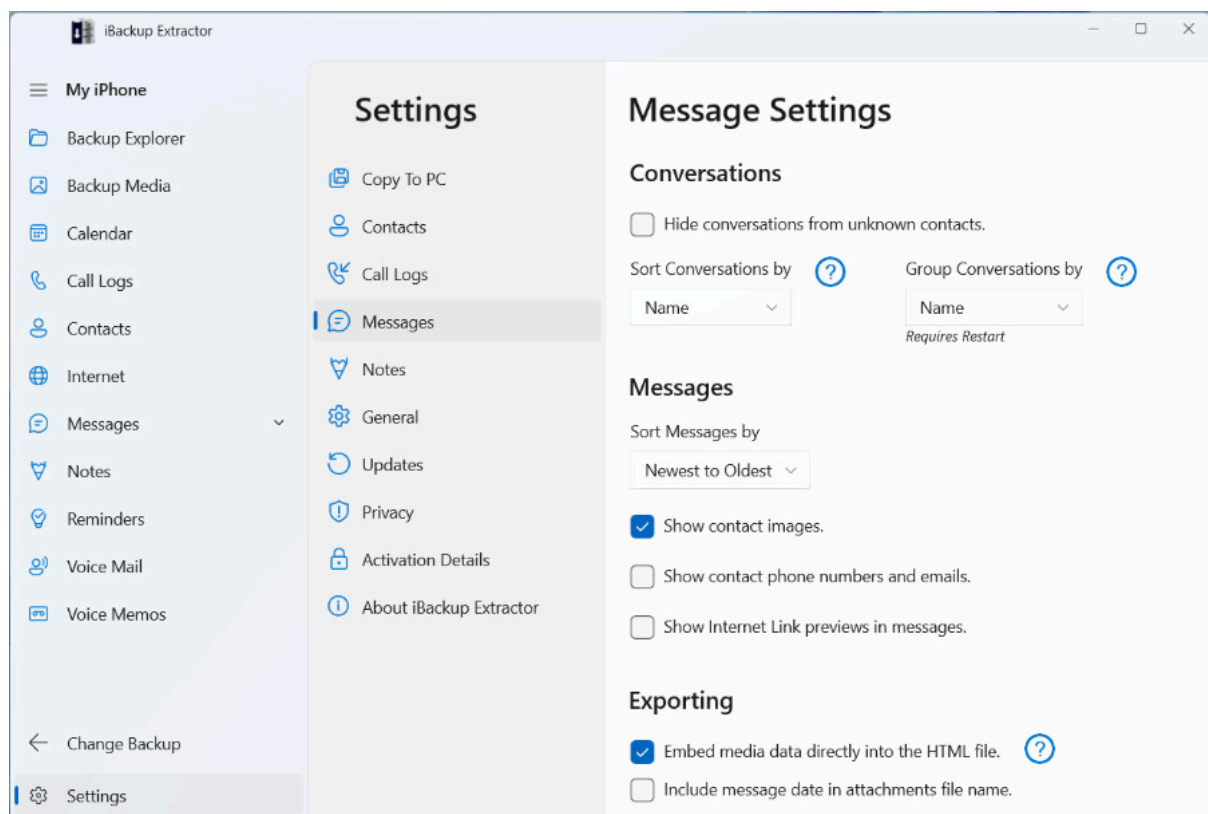
### Sorting & Ordering:

- Order the order of the list of conversations in the Messages feature.
- Order the messages in each conversation by newest to oldest, or oldest to newest.
- Hide or show conversations from unknown contacts.

**Displaying contact information:** Here you can choose to include contact image, contact number and internet link previews in your message exports.

### Export Options:

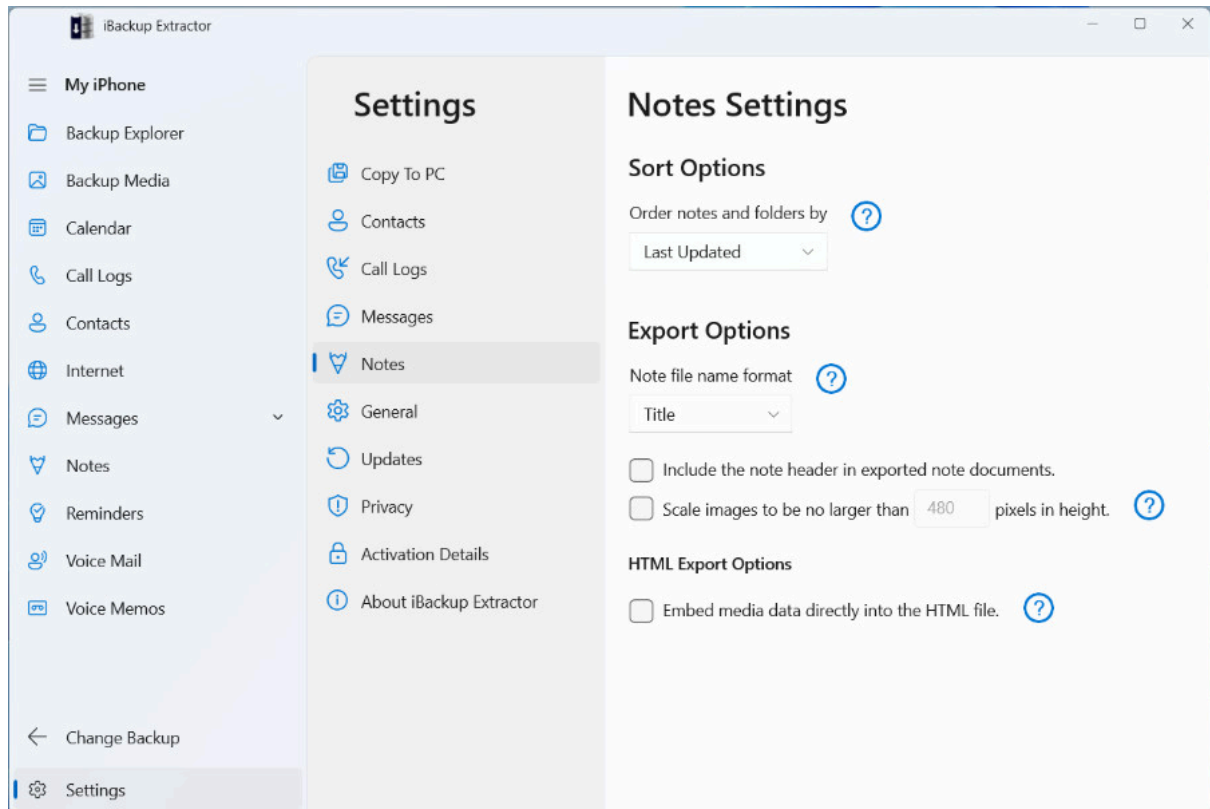
- Export font size: choose the size of the font used in your message exports (small, regular, large, largest).
- Compact layout: Reduces the white space in exports, meaning you will use fewer pages when printing.
- Embed media in your HTML file: when saving a conversation as HTML, you can choose to embed media like images directly in the HTML file, or save them into a separate media folder.
- Include the date in attachment file names: if you choose to save your attachments separately, they will be named with the date of the message they were sent with.



## Notes

**Sort Options (PC only):** Choose the display order of your notes in iBackup Extractor (by Name or Last Updated).

**Export Options:** Here, you can choose the file name format of your note exports (name only, or name and date). On PC, you can also set a maximum height of embedded images in your notes; and also whether to embed media like images directly in an HTML export, or save them into a separate media folder.



## Backups (Mac only)

iBackup Extractor will automatically search for backups on your computer when you launch the program.

If your backups are not stored in the default location on your computer, iBackup Extractor may not find them automatically. In this case, you can use the preferences to browse for the path to your backups on your computer. Once set, restart iBackup Extractor and it'll search the new location for your backups.

## General (PC only)

The General tab is where you can set your preferred language for the app. To do this, click the dropdown box and select your language. Once done, you'll need to restart iBackup Extractor for the change to take effect.

## Updates

Here you can check to see if there are any new updates for iBackup Extractor. If an update is available, you'll have the choice to download it.

You can also choose to set iBackup Extractor to automatically check for updates whenever the program starts.

## About iBackup Extractor

Contains information such as the version of iBackup Extractor that you are currently running. If you should need support with the software, one of our representatives may ask for this information in order to help with your request.

To find out what version of iBackup Extractor you are using on Mac, you can use the "Updates" preference section above.

## Activation Details

Contains information about your software activation. You can even deactivate your software from here, freeing up the activation slot so that you can activate it on a different computer.

To check your activation details or to deactivate your licence on Mac, click "License" from the navigation list on the left of the iBackup Extractor window.